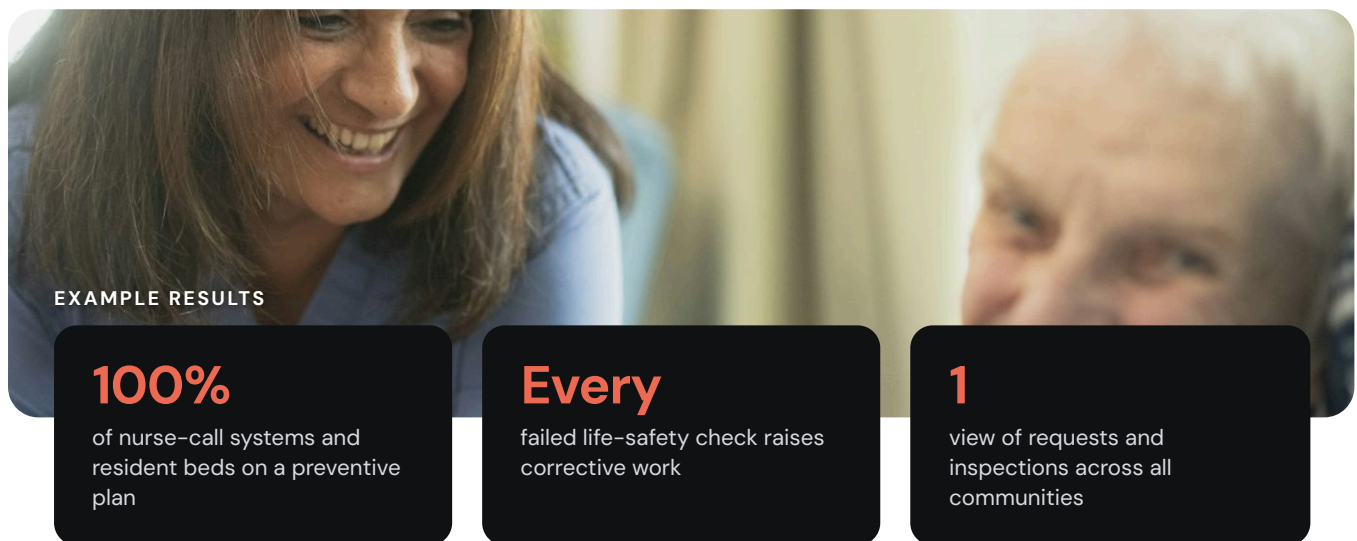


Healthcare

Example scenario

How a senior living operator maintains its communities with Asset Infinity

A senior living operator takes resident room requests, keeps nurse-call systems and beds on preventive plans, and runs life-safety inspections across several communities in one system.

**AT A GLANCE**

INDUSTRY

Senior living

EXAMPLE SIZE

8 communities

EXAMPLE RESIDENTS

About 900 apartments and rooms

CARE LEVELS

Independent, assisted living, memory care

FEATURES USED

Work

Maintenance

Insight

01 The organization

A senior living operator runs communities with independent living apartments, assisted living and memory care. Each community has a maintenance director and a small team of technicians.

Residents and families notice every broken light and slow repair, and regulators and insurers expect proof that fire, nurse-call and emergency systems are inspected on time.

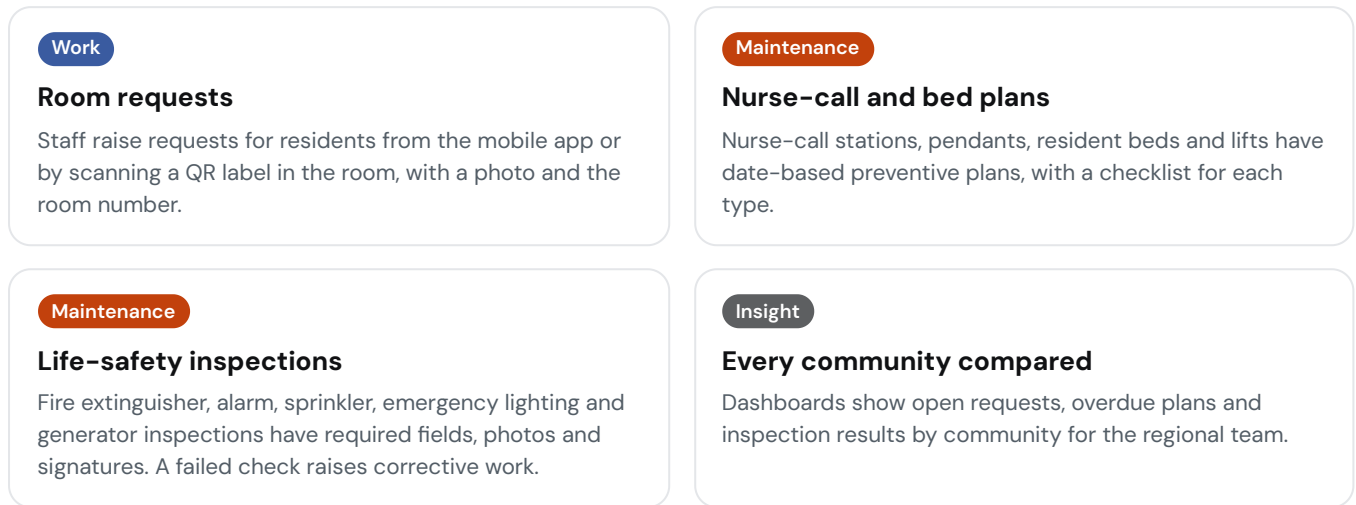
02 The challenge

Resident requests are written on paper at the front desk, equipment checks are kept in binders, and the regional team cannot compare one community with another.

- Room requests get lost between shifts.
- Nurse-call and bed checks depend on each director's own system.
- Life-safety inspection records are hard to produce for a survey.
- Failed checks are fixed, but the fix is not recorded with the check.
- Regional managers have no common view of open work across communities.

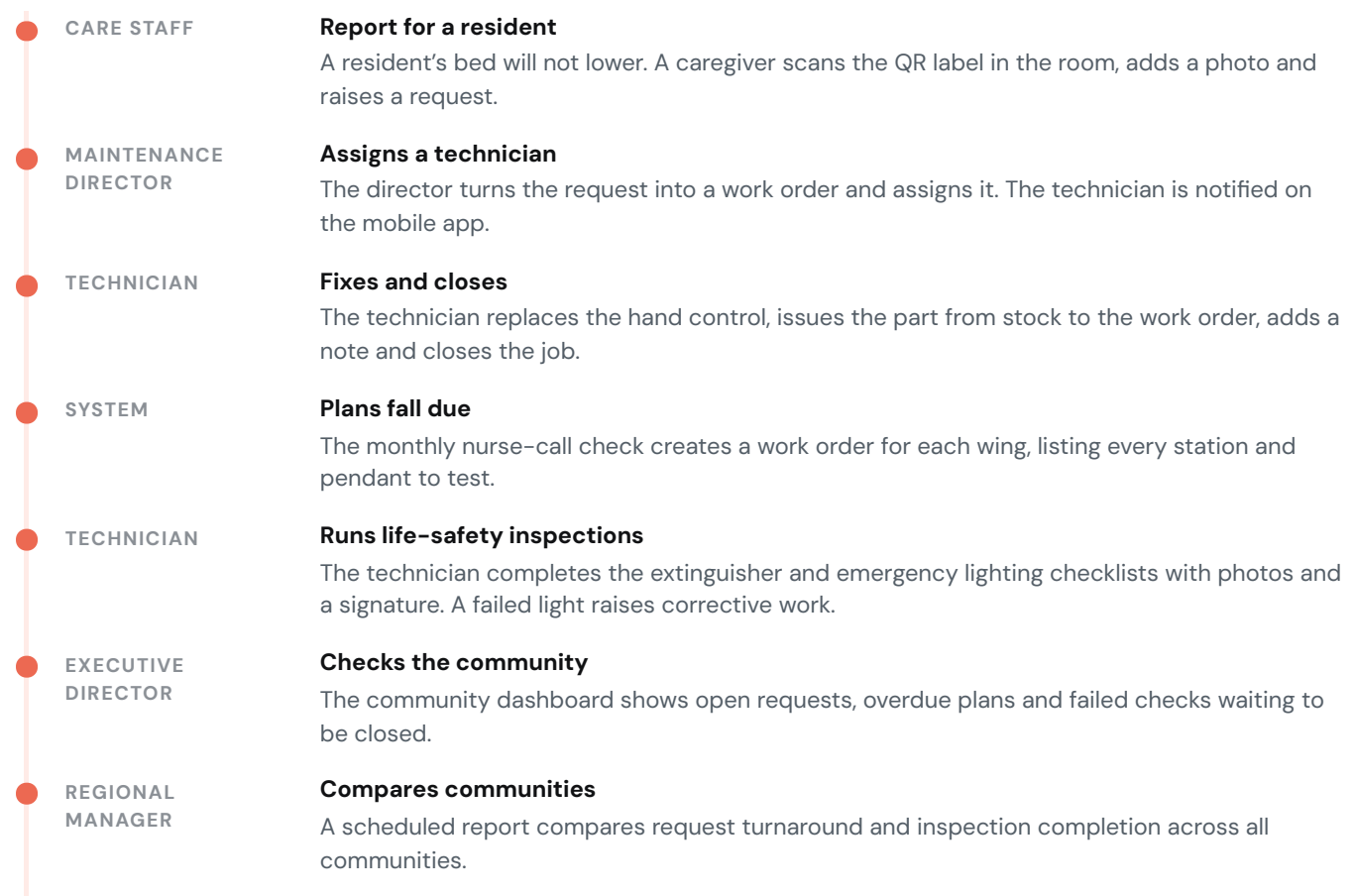
03 How it is set up in Asset Infinity

The operator runs maintenance at every community in Asset Infinity, with one asset register and one way of working.



04 How it works day to day

Here is how a week of maintenance runs in one community, and how the region sees it.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Resident requests	Paper notes at the front desk	A tracked request linked to the room
Nurse-call and beds	Each director's own system	Standard preventive plans per community
Life-safety inspections	Binders	Checklists with photos and signatures
Failed checks	Fixed, but not linked	Raise corrective work with a record
Regional view	Phone calls to each community	Dashboards and scheduled reports

06 The first month

1

Communities loaded. Each community's buildings, rooms and equipment are imported, and rooms get QR labels.

2

Plans and inspections. Nurse-call, bed and life-safety checklists are standardized and scheduled for every community.

3

Staff trained. Care staff learn to raise requests; technicians use the mobile app for work orders and inspections.

07 Example results

- Resident requests have an owner and a status, across shift changes.
- Requests that wait too long trigger reminders to the maintenance director.
- Inspection records with photos and signatures are ready for surveys.
- Each failed check is linked to the corrective work that closed it.

08 Why it worked

Residents notice

Requests do not get lost between shifts, and staff can tell a resident when the repair will happen.

Ready for surveys

Life-safety and nurse-call records are complete, signed and easy to produce for a regulator or insurer.

One way of working

Every community uses the same checklists and plans, so the regional team compares like with like.

09 Looking ahead

With one register and one set of checklists, every community runs maintenance the same way, and residents' requests no longer depend on a note at the front desk.

The regional team sees which communities are behind on inspections or slow on requests, and the asset history shows where replacement beds or nurse-call upgrades belong in the budget.

See it on your own assets

A 30-minute demo, set up for a senior living or care home operator.

An example of how this kind of organization runs on Asset Infinity.

[Book a demo](#)

[Start a 14-day free trial](#)