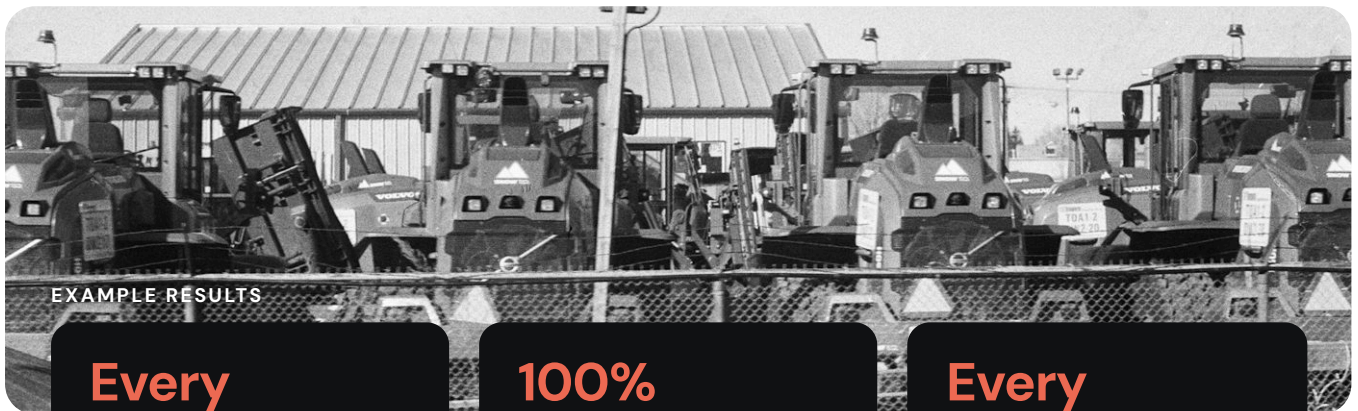


Construction

Example scenario

How an equipment rental company runs check-outs and hour-based service with Asset Infinity

A regional equipment rental company checks each unit out and back in by scanning its label, records the hour meter on return, and services every unit by hours before it goes out again.



EXAMPLE RESULTS

Every

unit checked out and returned against a named customer job

100%

of returns logged with an hour-meter reading and a condition check

Every

service between hires raised by the unit's own hour reading

AT A GLANCE

EXAMPLE TYPE

Equipment rental, construction and events

EXAMPLE FLEET

1,200 units: lifts, compactors, generators, light towers

EXAMPLE BRANCHES

6 yards with a workshop each

PREVIOUSLY

Rental spreadsheet, paper return sheets

FEATURES USED

Assets

Maintenance

Insight

01 The organization

A regional equipment rental company hires out scissor lifts, compactors, mini excavators, generators and light towers to contractors and event crews from a handful of branch yards.

Revenue depends on units being out on hire, and reputation depends on them working when they arrive. Each yard has a small workshop that services units between rentals, mostly by engine hours.

02 The challenge

The rental desk knows which customer has a unit. The workshop knows what it last did to it. The two records rarely meet, so service gets missed on busy weeks.

- Return sheets are paper, and hour readings are often left blank.
- Units go back out before a service that was due on hours.
- Damage found on return is hard to tie to the hire that caused it.
- Nobody can say which units earn their keep and which sit in the yard.
- Filters and belts run out when several units need service at once.

03 How it is set up in Asset Infinity

The company runs its fleet register, check-outs, returns and workshop in Asset Infinity, with yard staff and fitters working from the mobile app.

Assets

Check-out and return by scan

Each unit carries a QR label. Yard staff scan it to check the unit out to a customer job and scan it again on return.

Maintenance

Service plans by hours

Each model has meter-based plans, such as a 250-hour service. The hour reading taken on return moves the plan, and a due service raises a work order.

Maintenance

Return inspection

A short checklist with required fields and photos covers fuel, damage and attachments. A failed item raises corrective work before the unit can be hired again.

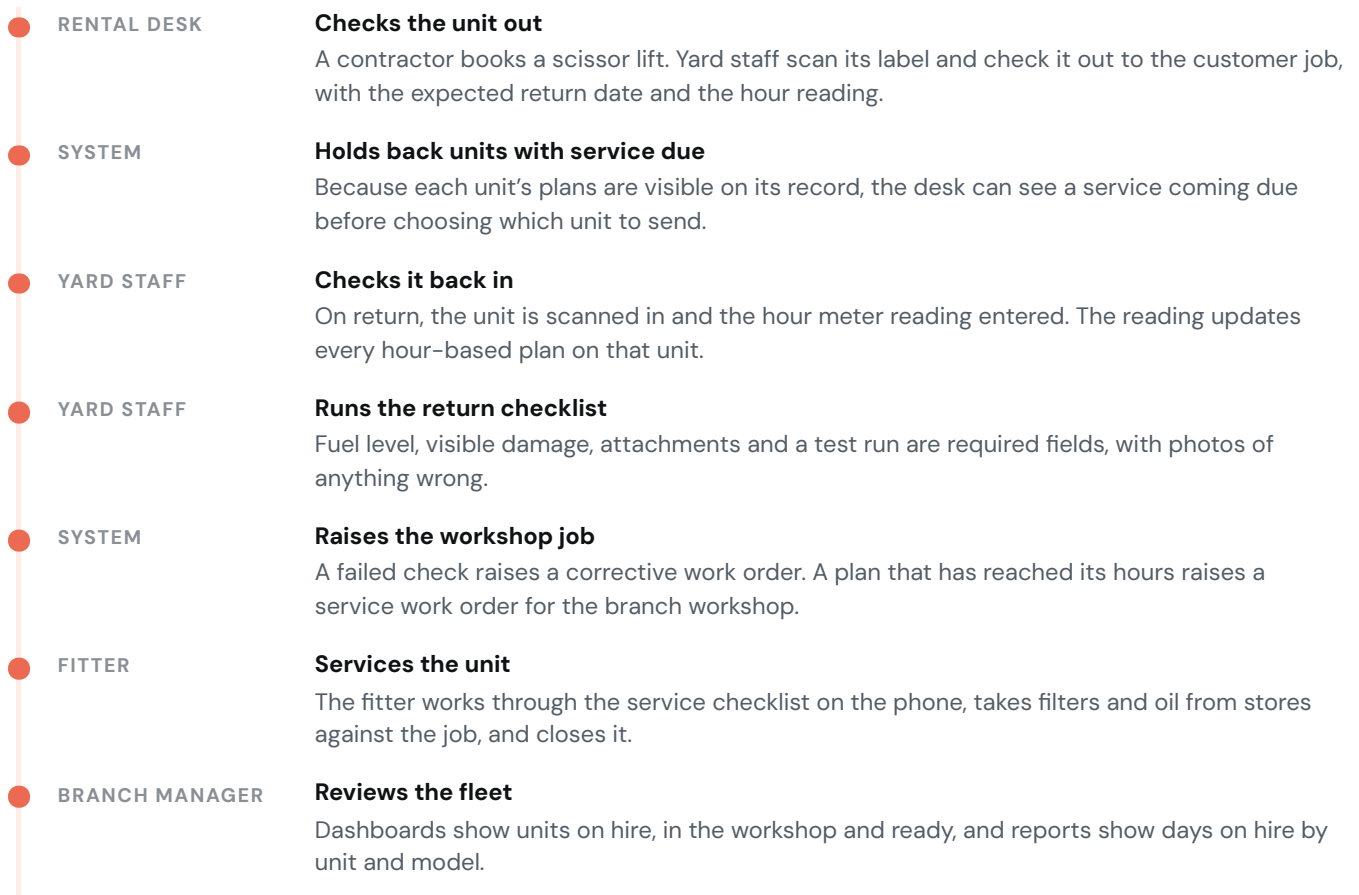
Insight

Utilization by unit

Reports on check-out history show days on hire by unit, model and branch, so the company sees which units to sell, move or buy more of.

04 How it works day to day

Here is how a unit moves from the yard to a job site and back.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Check-out	Typed into a rental spreadsheet	Scanned against a customer job
Hour readings	Often missing from paper return sheets	Required on every return
Service between hires	Remembered by the workshop	Raised by hour-based plans
Damage on return	Hard to tie to a hire	Photographed against the check-out
Workshop parts	Run out on busy weeks	Issued per job, with reorder advice
Utilization	Guessed by branch	Days on hire per unit and model

06 The first month

1

Fleet imported and labeled. Units were imported with model, serial and branch, then labeled in each yard over one week.

2

Hour plans per model. The workshop turned the manufacturers' service intervals into meter-based plans for each model.

3

Desk and yard trained. The rental desk and yard staff learned to scan out, scan in and complete the return checklist.

07 Example results

- The workshop sees which returned units are due for service before they reach the ready line.
- Damage found on return is recorded against the check-out it came back from, with photos.
- Filters, belts and oil are issued to each service job, with reorder advice when stock runs low.
- Branch managers compare days on hire by model when deciding what to buy next.

08 Why it worked

One scan does two jobs

The same return scan closes the hire and feeds the hour meter into the service plans, so yard staff do no extra work.

Service follows real use

Plans run on hours, not calendar dates, so a unit that worked hard is serviced sooner than one that sat in the yard.

A record per unit

Hires, damage, services and parts sit on one record, which settles disputes and informs what to buy and sell.

09 Looking ahead

With the rental desk and the workshop working from one record per unit, a lift or generator cannot slip back out on hire with its service overdue or its damage unreported.

The same history shows how hard each unit works and what it costs to keep, which turns fleet buying and disposal into a decision made on records rather than memory.

See it on your own assets

A 30-minute demo, set up for an equipment rental company.

An example of how this kind of organization runs on Asset Infinity.

[Book a demo](#)

[Start a 14-day free trial](#)