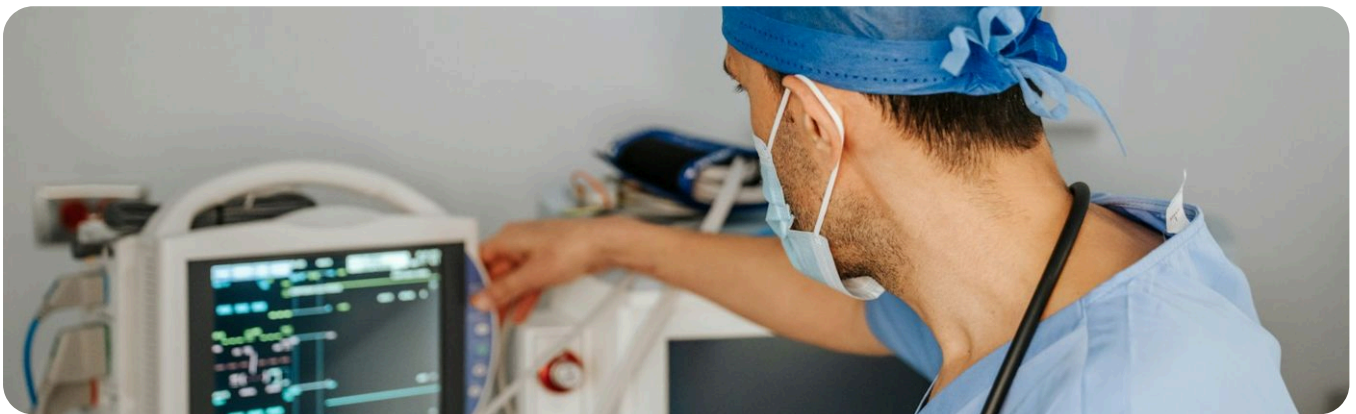


Healthcare

UAE

A UAE healthcare network put medical equipment maintenance on schedules and checklists

A healthcare network with hospitals and diagnostic centers across the UAE moved medical and facility equipment maintenance onto preventive schedules, mobile checklists and one service history.



AT A GLANCE

INDUSTRY

Healthcare

REGION

Abu Dhabi, with facilities across the UAE

SIZE

Hospitals, diagnostic centers, clinical facilities

PREVIOUSLY

Fragmented maintenance records

FEATURES USED

Assets

Maintenance

Insight

01 The client

The client is a large healthcare network headquartered in Abu Dhabi, with hospitals, diagnostic centers and clinical facilities across the UAE.

Medical and facility equipment in every department must be serviced on time and documented. Maintenance was done regularly, but schedules, pending work and service records were held in different places.

02 The challenge

Maintenance happened, but the network needed better control of preventive schedules, pending work, technician execution and completed service records.

- Maintenance information was fragmented across facilities.
- Preventive activities risked being missed.
- Technicians completed and documented tasks inconsistently.
- Little visibility of due and pending maintenance across facilities.

03 What they set up in Asset Infinity

The network centralized preventive schedules, checklists, service records and reports for medical and facility equipment in Asset Infinity.

Assets

Equipment that needs servicing

Medical and facility equipment requiring scheduled maintenance is recorded in one register, so every service is tied to an asset.

Maintenance

Preventive schedules with due dates

Preventive plans set appropriate due dates for each activity, and work orders come up automatically when service is due.

Maintenance

Checklists for each service

Structured checklists in the mobile app guide technicians through each task, with required fields, readings and sign-off.

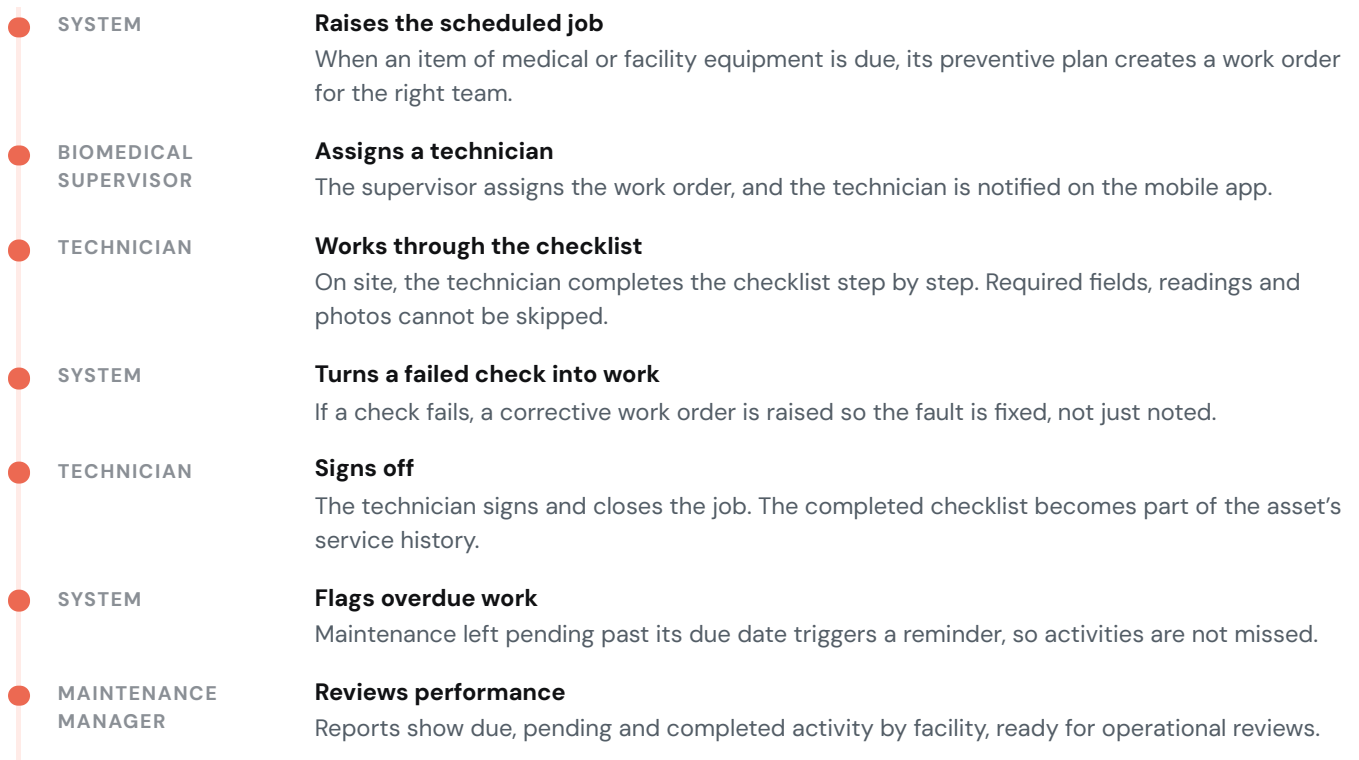
Insight

Maintenance reports

Reports show due, pending and completed activity by facility, and support operational reviews.

04 How it works day to day

Here is how a piece of equipment is now maintained.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Records	Fragmented across facilities	One service history per asset
Preventive work	Risk of missed activities	Scheduled with due dates
Execution	Inconsistent between technicians	Structured checklists for each service
Documentation	Inconsistent	Completed records ready for reviews
Visibility	Limited view of pending work	Due and pending work by facility

06 How it rolled out

1

Equipment structured. Equipment categories, schedules and service records were reviewed, and equipment needing maintenance was set up.

2

Schedules, checklists and reports. Preventive activities and due dates, structured checklists and maintenance reports were configured.

3

Technicians trained, schedules refined. Technicians learned checklist-based execution, and schedules were refined as performance was reviewed.

07 The results

- Stronger preventive maintenance control across medical and facility equipment
- Better visibility of due and pending maintenance across facilities
- Consistent task completion through maintenance checklists
- Clearer records of completed maintenance and equipment service
- Better documentation for operational reviews
- Stronger oversight of maintenance activity across the network

08 Why it worked

Checklists set the standard

Every technician follows the same steps for the same service, so work and records are consistent.

Schedules drive the work

Due dates create the work orders, so preventive maintenance does not depend on memory.

Records built as work is done

Each completed checklist becomes the service record, ready for reviews without extra paperwork.

09 Looking ahead

The healthcare network moved from fragmented maintenance records to one maintenance system for its medical and facility equipment.

Preventive work is scheduled, carried out to a checklist and recorded against each asset. That has improved maintenance visibility, strengthened equipment reliability and made maintenance more consistent across facilities.

See it on your own assets

A 30-minute demo, set up for a hospital or health system.

The client's name is withheld for confidentiality. Results are as reported by the client.

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