

IT & ITES

Canada

A technology company centralized IT spares and consumables across its offices

A large technology enterprise in North America replaced spreadsheets with one stock record for IT spares, accessories, peripherals and consumables, with reorder levels and tracked movements across its sites.



AT A GLANCE

INDUSTRY

Information technology

REGION

Canada and North America

SITES

Offices and support centers

PREVIOUSLY

Separate spreadsheets

FEATURES USED

Stores

Insight

01 The client

The client is a large technology enterprise headquartered in Toronto, with offices and support centers across North America.

Its support teams rely on IT spares, accessories, peripherals and consumables being on hand at each site. Stock was tracked in separate spreadsheets, updated by hand, with repeated coordination between locations to find and move items.

02 The challenge

Teams kept stock records, but in separate spreadsheets that were updated by hand. Nobody had a reliable view of what was available where, and replenishment was often late.

- Stock tracked in separate spreadsheets at each location.
- Manual updates risked discrepancies between records and actual stock.
- Restocking of frequently needed items was often delayed.
- Limited visibility of what was available at other sites.
- Repeated coordination between locations to move stock.

03 What they set up in Asset Infinity

The company managed its IT inventory in Asset Infinity's Stores feature, with each office, support center and storeroom set up as a stock location.

Stores

One record for IT stock

IT spares, accessories, peripherals, consumables and operational stock are held in one catalog, with quantities at each location.

Stores

Tracked movements

Receiving, issues, transfers and adjustments are recorded as transactions, replacing spreadsheet edits.

Stores

Reorder levels

Minimum levels are set for frequently needed items, and reorder advice shows what to restock before it runs out.

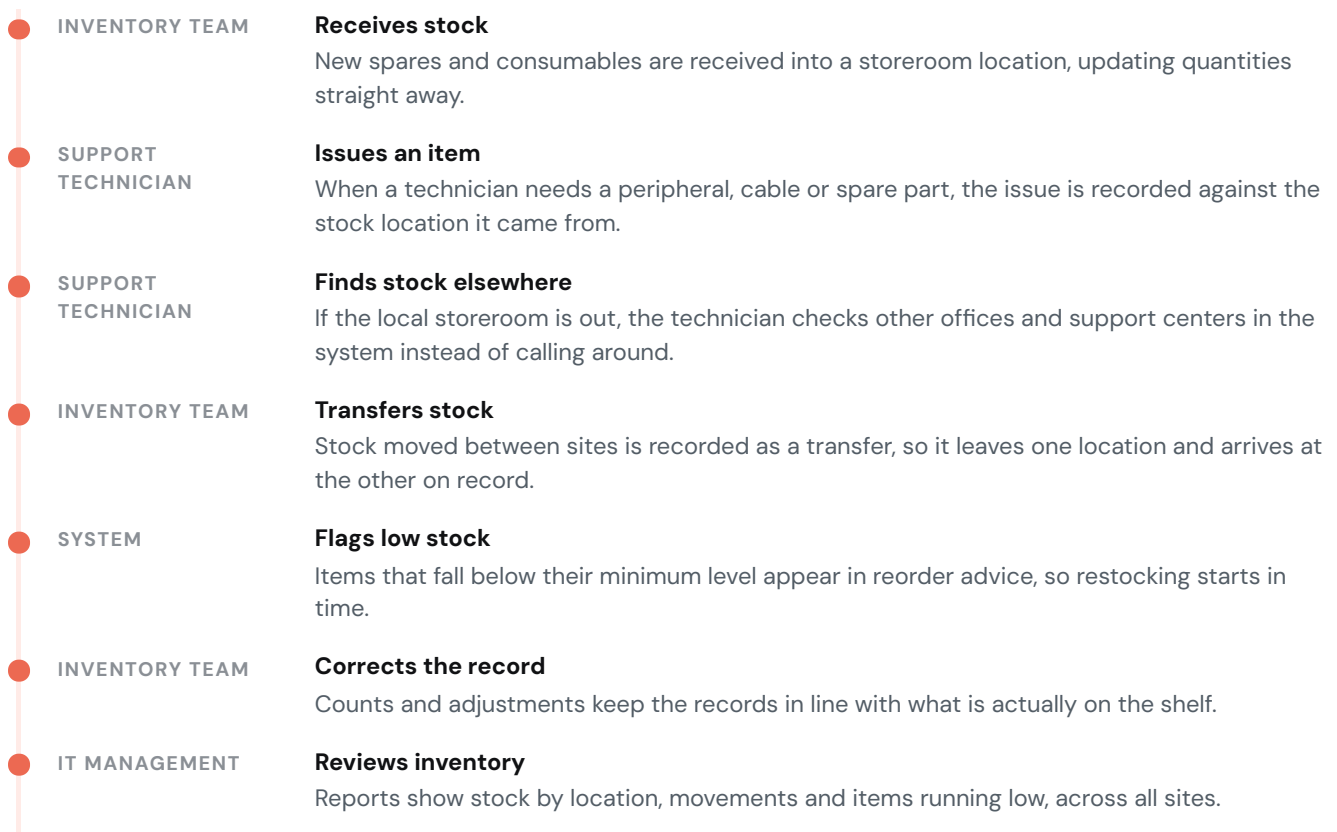
Insight

Inventory reports

Reports give managers stock quantities, locations and movements across the company.

04 How it works day to day

Here is how IT stock now moves between the storeroom and the people who need it.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Stock records	Separate spreadsheets	One record across all sites
Updates	Manual edits	Structured transactions
Replenishment	Often delayed	Minimum levels and reorder advice
Availability	Unclear at other sites	Visible by location
Coordination	Repeated back-and-forth between teams	Stock found and moved in the system

06 How it rolled out

1

Assessment and data. Inventory categories, locations and spreadsheets were reviewed, and stock records were consolidated.

2

Locations and workflows set up. Offices, support centers, stores and stock points were configured, with receiving, issuing, transfer and adjustment processes.

3

Teams trained. Inventory and support teams were trained, and processes were refined as requirements changed.

07 The results

- Clear stock quantities and locations, with a record of every movement.
- Timely restocking of frequently needed technology items.
- More accurate records from structured receiving, issues, transfers and adjustments.
- Less spreadsheet work and less coordination between teams.
- Stronger management oversight through central inventory reports.

08 Why it worked

One catalog for every site

Every office and support center uses the same item records, so stock can be compared and moved easily.

Movements, not edits

Stock changes only through recorded transactions, which keeps figures accurate and traceable.

Restocking on time

Reorder advice puts frequently needed items back on the shelf before support teams run short.

09 Looking ahead

With Asset Infinity, the company moved from fragmented inventory records to central stock management across offices, stores and support centers. Teams track quantities, manage movements and see replenishment needs in one place.

Manual coordination has dropped, records are more accurate, and managers have a clear view of IT stock across all locations.

See it on your own assets

A 30-minute demo, set up for an IT team supporting multiple offices.

The client's name is withheld for confidentiality. Results are as reported by the client.

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