

Retail & E-commerce

Australia

A retail chain in Australia centralized stock across its stores and regional warehouses

A large Australian retail chain brought stock records from stores, backrooms and regional warehouses into one system, with recorded transfers and minimum stock levels that flag what needs replenishing.



AT A GLANCE

INDUSTRY

Retail

REGION

Australia, head office in Sydney

SIZE

Multiple stores and regional warehouses

PREVIOUSLY

Separate stock records per location

FEATURES USED

Stores

Insight

01 The client

The client is a large retail chain headquartered in Sydney, with stores and regional warehouses across Australia.

Stock sits in store backrooms, warehouses and regional stock points, and moves between them constantly. Each location kept its own stock information, and store and warehouse teams coordinated by hand to find and move stock.

02 The challenge

Each location knew its own stock, but nobody could see stock across the network. Answers depended on separate records, manual updates and frequent calls between store and warehouse teams.

- Stores, backrooms, warehouses and regional stock points each kept separate records.
- Manual updates risked discrepancies between locations' records.
- Transfers between stores and warehouses were slow to arrange.
- Replenishment gaps were noticed late.
- Staff had to contact other locations to confirm what stock was available.

03 What they set up in Asset Infinity

The chain managed its stock in Asset Infinity's Stores feature, with every store, backroom and warehouse set up as a stock location.

Stores

Stock by location

Stores, backrooms, warehouses and stock points are each set up as a location, so quantities across the network are visible from one screen.

Stores

Recorded movements

Receiving, issues, transfers and adjustments are recorded as transactions, so every change in stock has a record behind it.

Stores

Minimum levels and reorder advice

Minimum stock levels are set for key retail categories. Reorder advice shows what is running low and needs replenishing.

Insight

Inventory reports

Reports show stock by location, movements and low-stock items for store, warehouse and central inventory teams.

04 How it works day to day

This is how stock now moves through the network.

WAREHOUSE TEAM

Receives stock

Incoming stock is received into the warehouse location in Asset Infinity, so quantities update when it arrives.

STORE STAFF

Checks stock elsewhere

When a store runs short, staff look up the same item at other stores and warehouses instead of phoning around.

WAREHOUSE TEAM

Sends a transfer

Stock moved to a store is recorded as a transfer, so it leaves one location and arrives at the other on record.

STORE STAFF

Records issues and adjustments

Stock taken from the backroom and corrections for damage or miscounts are recorded as transactions, keeping the store's figures accurate.

SYSTEM

Flags low stock

When an item falls below its minimum level, reorder advice lists it for replenishment.

INVENTORY TEAM

Counts stock

Periodic stock counts are recorded against each location, and differences are adjusted so records match the shelves.

CENTRAL INVENTORY TEAM

Reviews the network

Reports show stock by location, movements and low-stock items, so central teams plan replenishment across the chain.

05 Before and after

	BEFORE	WITH ASSET INFINITY
Stock information	Separate records at each location	One view across stores and warehouses
Updates	Manual and inconsistent	Structured receiving, issues, transfers and adjustments
Transfers	Arranged through repeated coordination	Recorded as transfers between locations
Replenishment	Gaps noticed late	Minimum levels and reorder advice
Finding stock	Calls to other locations	Looked up in the system

06 How it rolled out

1

Assessment. Store inventory, warehouse processes, transfers and replenishment gaps were reviewed.

2

Locations and movements set up. Stock from all locations was consolidated, and receiving, issuing, transfer and adjustment processes were configured.

3

Teams trained. Store and warehouse teams were trained, and settings were refined as operations evolved.

07 The results

- Central stock visibility across stores, warehouses and regional locations.
- More consistent records, because every movement is a structured transaction.
- Simpler stock movement between stores and warehouses.
- Low-stock items identified and replenished on time.
- Less back-and-forth to confirm stock held at other locations.

08 Why it worked

Every location in one place

Stores, backrooms and warehouses share one stock record, so the network can act as one.

Each movement recorded

Because every change is a transaction, records stay consistent and differences can be traced.

Replenishment from data

Minimum levels turn low stock into a list, before a store discovers the gap on the shelf.

09 Looking ahead

With Asset Infinity, the chain moved from store-level stock records to one view of stock across stores, warehouses and regional locations. Teams monitor inventory, manage transfers and see what needs replenishing in one place.

Less time goes on coordination between locations, and central teams can plan stock for the whole network instead of one store at a time.

See it on your own assets

A 30-minute demo, set up for a multi-store retailer.

The client's name is withheld for confidentiality. Results are as reported by the client.

Book a demo

Start a 14-day free trial