

Pharma & Medtech

India

A pharmaceutical company controlled inventory access with roles and traceable records

A multi-facility pharmaceutical company replaced broad inventory permissions with role-based access, controlled receiving, issuing, transfer and adjustment workflows, and a record of every stock change.



AT A GLANCE

INDUSTRY

Pharmaceuticals

REGION

India

LOCATIONS

Multiple stores and facilities

PREVIOUSLY

Broad permissions, manual oversight

FEATURES USED

Platform

Stores

Insight

01 The client

The client is a large pharmaceutical organization with multiple stores and facilities across India.

Its inventory records were already centralized, and many people across warehouses, stores, departments and operational teams worked with them every day. Inventory data in a regulated business needs clear control over who can change what.

02 The challenge

Access to inventory depended on broad permissions, manual oversight and responsibilities that varied from team to team. Changes could not always be traced to the person who made them.

- Broad permissions gave many users access they did not need.
- Risk of unauthorized changes to sensitive inventory data.
- Weak accountability for stock transactions and adjustments.
- Governance depended on manual oversight.

03 What they set up in Asset Infinity

The company set up role-based access and controlled workflows in Asset Infinity, with every inventory transaction recorded against the user who made it.

Platform

Roles by responsibility

Roles define who can view, receive, issue, transfer and adjust stock at each store, department and warehouse.

Stores

Controlled stock workflows

Receiving, issuing, transfers and adjustments follow the same configured workflow at every location, with approval steps where needed.

Platform

Audit trail

Every inventory transaction and change is recorded with who made it and when, so each movement can be traced.

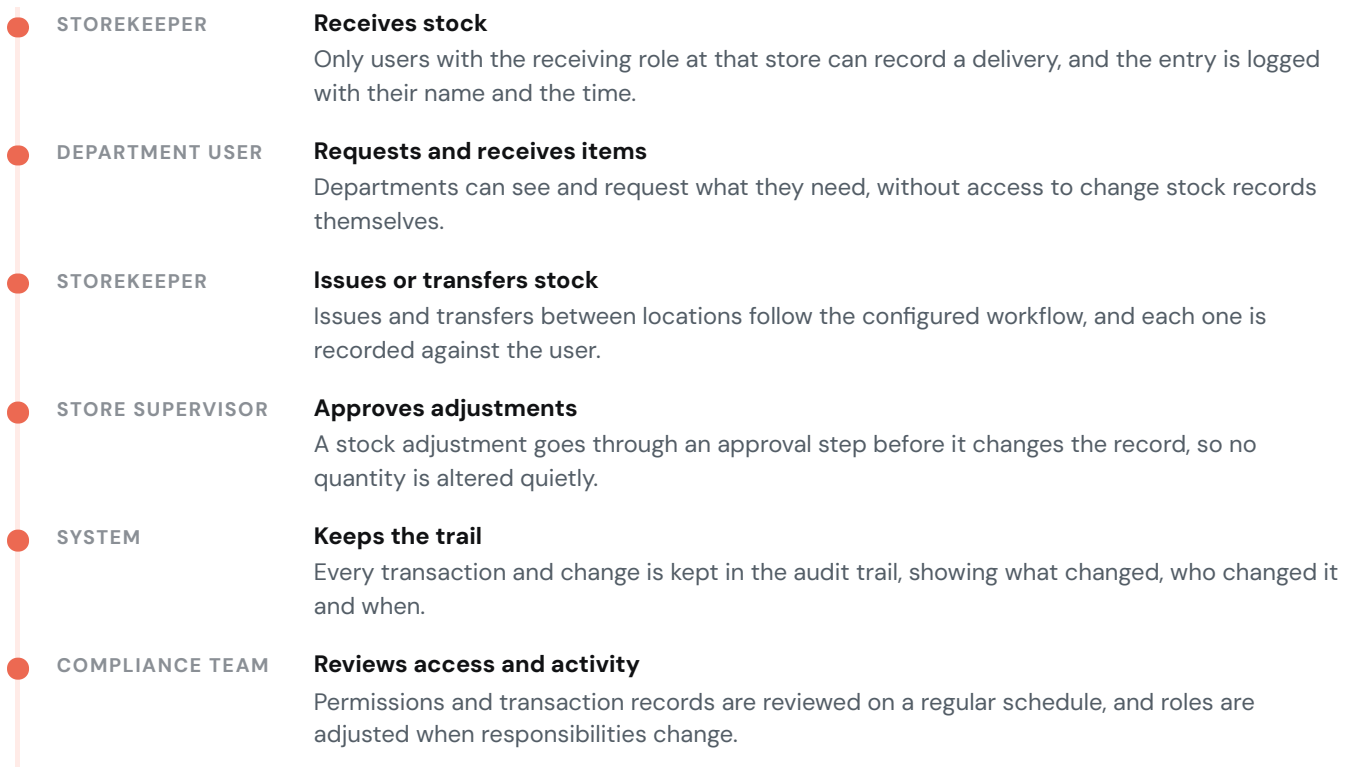
Insight

Regular reviews

Reports on permissions and transactions let the team review access and activity regularly without manual checking.

04 How it works day to day

Here is how inventory is handled under the new controls.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Access	Broad permissions	Role-based, by responsibility
Transactions	Inconsistent handling by team	Controlled workflows at every location
Changes to stock	Risk of unauthorized changes	Restricted and recorded
Accountability	Weak	Every transaction traceable to a user
Governance	Manual oversight	Regular reviews of permissions and records

06 How it rolled out

1

Risks reviewed. Access practices, user roles, transaction risks and governance gaps were reviewed across locations.

2

Roles and permissions set. Responsibilities were defined and role-based permissions configured for each inventory action.

3

Traceability and reviews. Transaction records were enabled, and permissions and records are reviewed regularly.

07 The results

- Inventory access restricted according to defined roles and responsibilities
- Standard, controlled workflows for receiving, issuing, transfers and adjustments
- Less unnecessary access to sensitive inventory information
- Traceable records of inventory transactions and changes
- Stronger governance without more manual oversight

08 Why it worked

Access follows the job

Roles were built from real responsibilities, so users kept what they needed and lost what they did not.

Every change has a name

The audit trail makes each transaction traceable, which strengthens accountability on its own.

Reviewed on a schedule

Permissions and records are reviewed regularly, keeping controls in line with the organization.

09 Looking ahead

The company moved from broadly managed inventory access to role-based control. Each user can do what their job needs, and every stock movement and change can be traced.

With controlled workflows at every location and regular reviews built in, accountability improved and governance no longer depends on someone watching manually.

See it on your own assets

A 30-minute demo, set up for a pharmaceutical or life sciences company.

The client's name is withheld for confidentiality. Results are as reported by the client.

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