

Pharma & Medtech

India

A pharmaceutical company caught low stock before shortages with automatic reorder alerts

A large pharmaceutical company set minimum stock levels for its critical supplies, so stores and purchasing are alerted when stock runs low instead of finding out through manual checks and emails.



AT A GLANCE

INDUSTRY

Pharmaceuticals

REGION

India

LOCATIONS

Multiple stores and distribution facilities

PREVIOUSLY

Manual checks, emails, follow-ups

FEATURES USED

Stores

Suppliers

Platform

01 The client

The client is a large pharmaceutical enterprise with multiple stores and distribution facilities across India.

Store teams look after consumables, packaging materials, laboratory supplies and operational stock. When any of these runs out, daily operations are held up while someone chases a replacement.

02 The challenge

Store teams watched stock levels, but replenishment depended on regular manual checks, emails and follow-ups with purchasing. Low stock was often spotted late.

- No automatic warning when an item approached a shortage.
- Replenishment was delayed while stores and purchasing exchanged emails.
- Store teams spent time checking the same stock levels again and again.
- Inventory was sometimes unavailable when operations needed it.

03 What they set up in Asset Infinity

The company set minimum stock levels in Asset Infinity for its critical items, with alerts to the right teams when stock reaches them.

Stores

Minimum levels per item and location

Critical consumables, packaging and laboratory supplies have a minimum level and reorder point for each storeroom where they are kept.

Stores

Low-stock alerts and reorder advice

When stock reaches its reorder level, the item appears on the reorder list and the responsible users are alerted.

Suppliers

Purchase requests from the alert

Purchasing raises a purchase request straight from the reorder advice, so replenishment starts without a chain of emails.

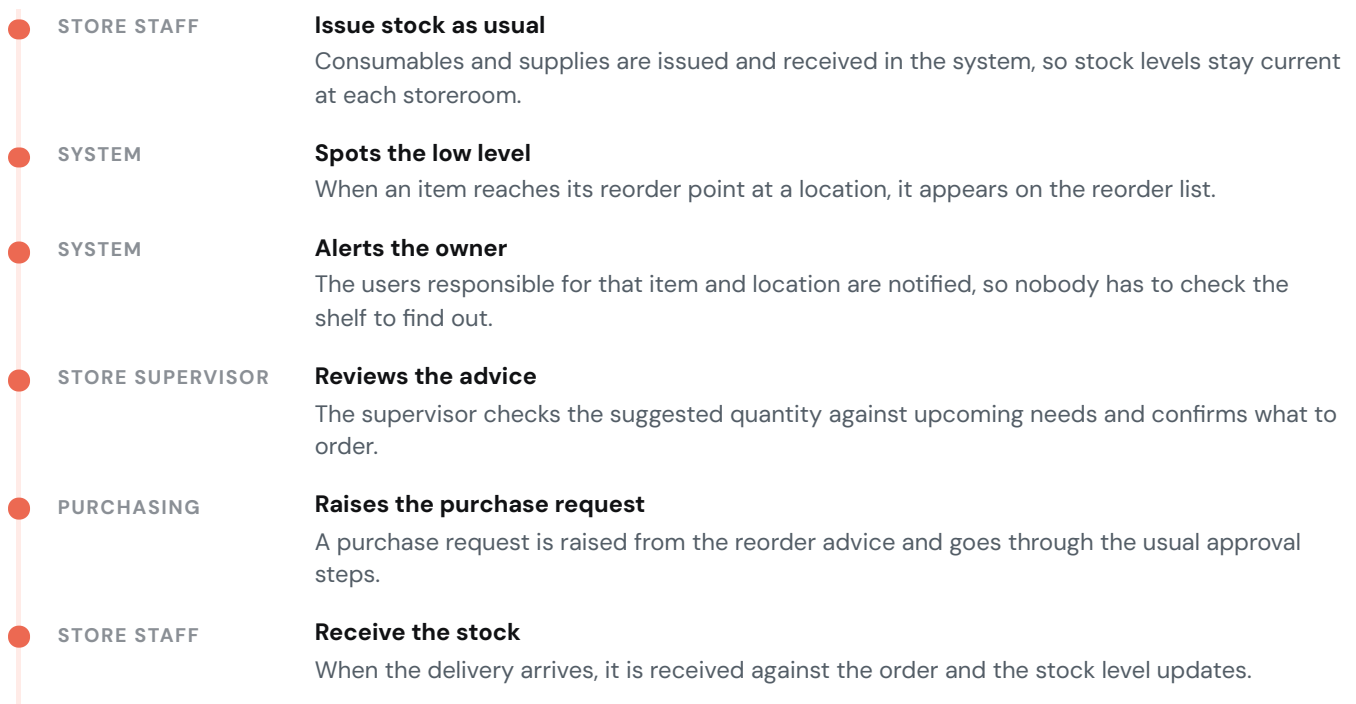
Platform

Clear responsibilities

Roles define who reviews alerts and who starts replenishment at each location, so every low-stock item has an owner.

04 How it works day to day

Here is how low stock is handled now.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Spotting low stock	Regular manual checks	Automatic alert at the reorder level
Starting replenishment	Emails and follow-ups with purchasing	Purchase request from the reorder advice
Timing	Shortages found late	Caught before availability is critical
Responsibility	Unclear who acts	Owners defined for each alert
Effort	Repetitive monitoring	Teams act only when an item needs attention

06 How it rolled out

1

Stock reviewed. Past low-stock incidents and delays were reviewed, and critical and frequently used inventory categories identified.

2

Levels and alerts set. Minimum levels were defined for selected items and locations, with alerts and owners for each.

3

Teams trained and levels refined. Inventory and purchasing teams were trained, and minimum levels were adjusted after go-live.

07 The results

- Items approaching minimum levels are identified before availability becomes critical
- Less manual communication between stores, operations and purchasing
- Faster restocking through timely low-stock alerts
- Less repetitive manual checking of stock levels across locations

08 Why it worked

Started with critical items

Minimum levels were set first for the consumables and supplies that hold up operations when they run out.

Alerts with owners

Every alert goes to someone whose job it is to act, so it does not get lost.

Levels kept current

Minimum levels were reviewed and refined after go-live, so alerts stay useful.

09 Looking ahead

The company moved from watching stock by hand to being told when replenishment is needed. Minimum levels and alerts catch shortages earlier, and purchasing acts on them without chasing emails.

With levels refined over time, stores, purchasing and operations now share one view of what needs reordering.

See it on your own assets

A 30-minute demo, set up for a pharmaceutical or life sciences company.

The client's name is withheld for confidentiality. Results are as reported by the client.

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