

Government & Public Sector

Canada

A municipal government centralized utility monitoring across its public buildings

A large municipal administration in Canada moved utility readings and consumption records for its administrative buildings, service centers and community properties into one system, improving cost visibility and control.



AT A GLANCE

INDUSTRY

Government · municipal

REGION

Canada

FACILITIES

Administrative buildings, service centers, community properties

PREVIOUSLY

Separate records and bills

FEATURES USED

Energy

Insight

01 The client

The client is a large municipal administration in Canada that manages administrative buildings, public facilities, service centers and community properties across a metropolitan region.

Its facility teams are responsible for the utilities these buildings use. Consumption and cost were reviewed from separate records, bills and manual reports.

02 The challenge

Utility information was available, but it was not in one place. Facility teams pieced together consumption and cost from separate records and bills, which made monitoring across public buildings slow and incomplete.

- Utility records and bills were kept separately.
- Reviewing consumption and cost needed manual reporting.
- No central view of utility use across municipal facilities.
- Consumption was difficult to monitor building by building.
- Operational control over utilities across the portfolio was weak.

03 What they set up in Asset Infinity

The administration set up its buildings, meters and utility readings in Asset Infinity, giving facility teams one record of consumption and cost.

Energy

Buildings and meters mapped

Each municipal building and service facility is set up with the utility types and meters that serve it.

Energy

Readings captured the same way

Facility teams record readings against each meter in a structured way, so every building's consumption is comparable.

Energy

Consumption and cost by building

Utility bills sit beside readings, so consumption and its cost can be reviewed facility by facility.

Insight

Central reporting

Reports show consumption and trends across all facilities, replacing manual consolidation.

04 How it works day to day

Here is how utility monitoring now works across the municipality's buildings.

FACILITY STAFF

Record meter readings

Staff at each building enter readings for its meters in the web or mobile app, in the same way at every site.

FACILITY TEAM

Enter utility bills

Bills for each building are recorded against its utilities, so cost sits beside consumption.

SYSTEM

Builds consumption history

Each reading adds to the meter's history, so consumption for any building and period is available without a spreadsheet.

FACILITY MANAGER

Reviews a building

The manager compares a building's use with earlier periods to spot unusual consumption.

FACILITIES LEADERSHIP

Reviews the portfolio

Dashboards show consumption and cost across all municipal buildings, so attention goes where use or cost is highest.

PLANNING TEAM

Uses the trends

Consumption trends feed decisions about facilities, such as where efficiency work or upgrades would pay off.

05 Before and after

	BEFORE	WITH ASSET INFINITY
Utility records	Kept separately	One record across all facilities
Bills	Reviewed apart from readings	Recorded beside readings
Reporting	Manual consolidation	Central consumption reports
Visibility	Limited across public facilities	Consumption and cost by building
Control	Consumption hard to monitor	Trends reviewed across the portfolio

06 How it rolled out

1

Assessment. Public facilities, utility records, consumption practices and monitoring gaps were reviewed.

2

Buildings and meters configured. Municipal buildings and service facilities were set up, and utility types and meters were mapped to each one.

3

Teams trained. Facility teams were trained on utility tracking and monitoring, and the setup was refined for better control.

07 The results

- Central view of utility consumption across municipal buildings and public facilities.
- Better visibility of utility costs at each facility.
- Less reliance on separate records and manual consolidation.
- Facility decisions supported by consumption trends.
- Stronger oversight of utilities across municipal buildings and service facilities.

08 Why it worked

One record for every building

Every facility's meters and readings sit in the same system, so the whole portfolio can be reviewed at once.

Cost next to consumption

Bills recorded beside readings show what each building's use actually costs.

Trends over time

History builds with every reading, so the municipality sees how use changes and where to act.

09 Looking ahead

With Asset Infinity, the municipal government moved from separately managed utility records to central monitoring across its public buildings and facilities. Facility teams track readings and review consumption and cost from one set of records.

Manual consolidation has dropped, monitoring is stronger, and decisions about municipal facilities now draw on consumption trends.

See it on your own assets

A 30-minute demo, set up for a municipality or public agency.

The client's name is withheld for confidentiality. Results are as reported by the client.

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