

Manufacturing

India

A manufacturer brought preventive and corrective maintenance for its plants into one place

A multi-plant manufacturer moved maintenance schedules, work orders, technician activity and reporting into Asset Infinity, so due and pending work is visible and servicing happens on time.



AT A GLANCE

INDUSTRY

Manufacturing

REGION

India

LOCATIONS

Multiple production plants

PREVIOUSLY

Fragmented maintenance processes

FEATURES USED

Assets

Maintenance

Work

Insight

01 The client

The client is a large manufacturing firm with multiple production plants and maintenance teams across India.

Production machinery, plant equipment and supporting systems all need regular servicing and fast repairs. A missed service or a slow repair means lost production.

02 The challenge

Maintenance teams carried out preventive and corrective work, but scheduling, pending activities, technician work and service records were handled through fragmented processes.

- No central view of due and pending maintenance across plants.
- Risk of delayed servicing and avoidable downtime.
- Work carried out inconsistently from team to team.
- Little insight into maintenance performance or technician activity.

03 What they set up in Asset Infinity

The manufacturer centralized preventive maintenance, work execution, technician tracking and reporting in Asset Infinity across its plants.

Assets

Machinery in one register

Production machinery and plant equipment that need maintenance are recorded by plant, each with its own service history.

Maintenance

Preventive plans

Preventive plans by date, meter or runtime raise work orders for production assets when servicing falls due.

Work

Assignments and due dates

Every job has an assigned technician, a due date and an SLA, and technicians update their work from the mobile app.

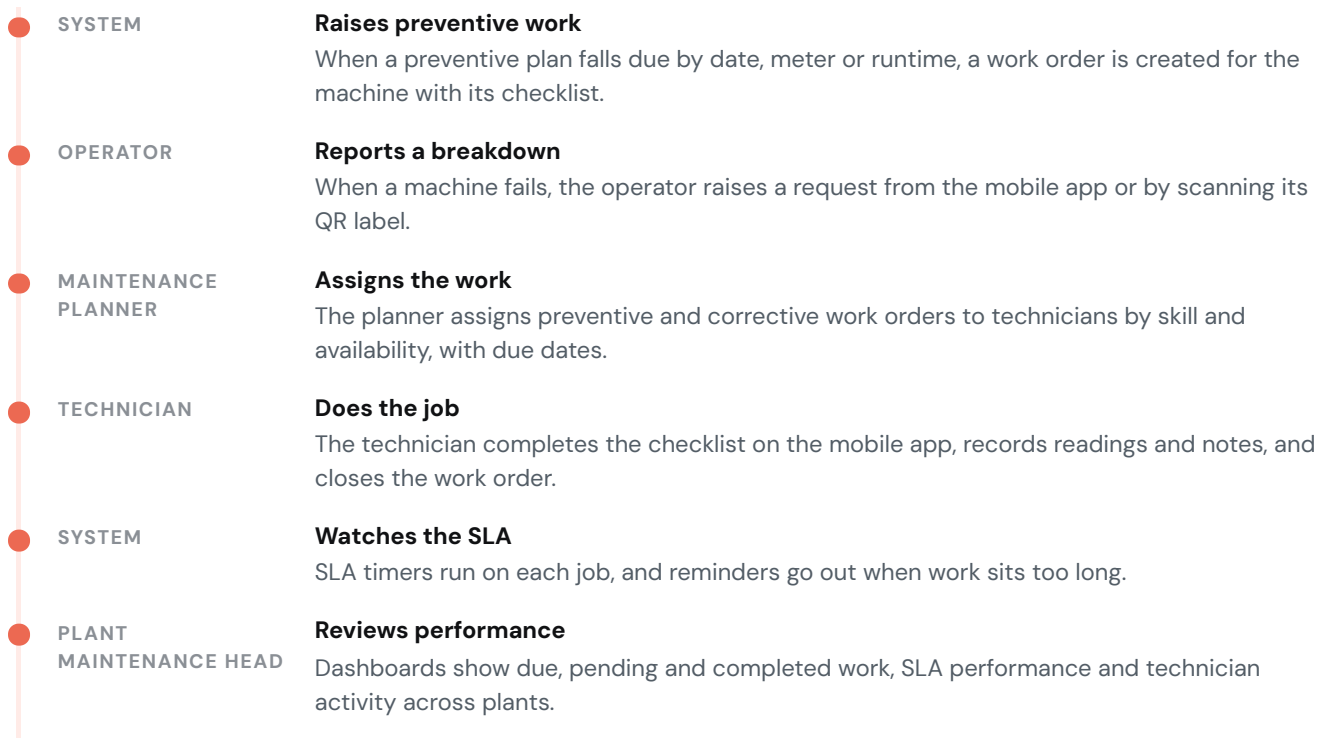
Insight

Maintenance reporting

Dashboards and reports show due, pending and completed work, SLA performance and each technician's activity.

04 How it works day to day

Here is how maintenance runs in the plants now.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Scheduling	Fragmented processes	Preventive plans in one system
Pending work	No central view	Due and pending work visible
Execution	Inconsistent across teams	Assigned work orders with due dates
Technician activity	Hard to track	Tracked per technician
Reporting	Limited performance insight	Completion and SLA reports

06 How it rolled out

1

Equipment and practices reviewed.

Equipment, maintenance practices, schedules and execution gaps were reviewed at each plant.

2

Assets and plans configured.

Machinery was structured in the system, and preventive plans and work assignments set up.

3

Teams trained, schedules refined.

Maintenance teams were trained, and schedules refined as performance was reviewed.

07 The results

- Timely preventive maintenance across production equipment and systems
- Better planning and visibility of due and pending maintenance
- Better tracking of maintenance execution and technician performance
- Clearer reporting on maintenance activity, completion and SLA performance
- More consistent equipment availability and better coordination across plants

08 Why it worked

Every machine has a plan

Structuring machinery in the register first meant every preventive plan had an asset and a history.

Work everyone can see

Planners, technicians and plant heads look at the same work orders, so nothing waits unnoticed.

Schedules that improve

Reviewing performance regularly kept schedules matched to what each machine needs.

09 Looking ahead

The manufacturer moved from fragmented maintenance processes to one system across its plants. Teams plan preventive work, track execution and report on performance from the same records.

Stronger maintenance discipline supports consistent equipment availability, and the history building up for each machine guides how schedules are refined over time.

See it on your own assets

A 30-minute demo, set up for a multi-plant manufacturer.

The client's name is withheld for confidentiality. Results are as reported by the client.

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