Hospitality Global

A multi-location gym put its equipment, maintenance, supplies and purchasing in one system

A gym with several locations across a city tracked its equipment with RFID, serviced it on schedule, controlled supplies centrally and digitized purchasing from request to order.



AT A GLANCE

INDUSTRY
Gyms and fitness

LOCATIONS
Several across one city

ASSETS
Treadmills to free weights

PREVIOUSLY
Irregular maintenance, manual purchasing

FEATURES USED
Connected Maintenance Stores Suppliers

01 The client

The client is a busy gym business with several locations across a city.

Each location runs a wide range of equipment, from treadmills to free weights, and stocks consumables such as protein supplements, towels and cleaning supplies. Members expect every machine to work when they arrive.

02 The challenge

Equipment was hard to keep track of, maintenance was irregular, supplies were counted by hand at each location and purchases moved slowly through manual steps.

- Hard to track equipment usage, maintenance schedules and locations.
- Frequent breakdowns from irregular maintenance.
- Error-prone monitoring of consumables across locations.
- Manual ordering caused delays and uneven stock levels.

03 What they set up in Asset Infinity

The gym ran equipment, maintenance, supplies and purchasing in Asset Infinity, across all of its locations.

Connected

RFID-tagged equipment

Every piece of equipment carries an RFID label, so it is identified easily and its location and maintenance history are on record.

Maintenance

Scheduled maintenance

Preventive plans based on usage and manufacturer recommendations are assigned to named staff, with reminders before each task is due.

Stores

Central supply control

Supplies at every location are managed centrally. Barcode scanning speeds up stock counts, and reorder points prevent stockouts.

Suppliers

Digital purchasing

Every purchase moves from request to approval to purchase order in the system, with each step tracked.

04 How it works day to day

Here is how the gym's locations run now.

SYSTEM

Raises maintenance when due

Preventive plans by date or usage create maintenance work for each machine, following the manufacturer's recommendations.

STAFF MEMBER

Gets a reminder

The named staff member is notified on the mobile app before the task is due.

STAFF MEMBER

Services the machine

The staff member completes the checklist, adds notes and closes the work, building the machine's maintenance history.

FRONT DESK

Reports a fault

If a machine breaks between services, staff scan its label and raise a request so it is repaired quickly.

LOCATION MANAGER

Counts stock

Supplies are counted by scanning barcodes, and reorder advice flags items below their reorder point.

LOCATION MANAGER

Requests a purchase

A purchase request goes through approval to a purchase order, with every step tracked.

OPERATIONS MANAGER

Reviews all locations

Reports show equipment use, maintenance and supply levels across every location.

05 Before and after

	BEFORE	WITH ASSET INFINITY
Equipment tracking	Usage and location hard to follow	RFID-tagged, with history on record
Maintenance	Irregular, frequent breakdowns	Scheduled by usage, with reminders
Supplies	Monitored by hand at each location	Managed centrally with barcode counts
Stock levels	Uneven, with stockouts	Reorder points keep items available
Purchasing	Manual and slow	Request, approval and order tracked in one place

06 How it rolled out

1

Equipment tagged. Each piece of gym equipment was labeled with an RFID tag and recorded with its location.

2

Plans and stock set up. Maintenance schedules, staff assignments, supply items and reorder points were configured for each location.

3

Purchasing moved online. Requests, approvals and orders for equipment and supplies moved into the system.

07 The results

- Better equipment utilization and less downtime from visibility of usage.
- Significantly fewer equipment breakdowns and longer equipment life.
- Fewer stockouts and less overstocking, lowering holding costs.
- Faster purchasing with no manual errors.
- Cost savings from longer-lasting equipment.

08 Why it worked

Every location, one view

Managing equipment and supplies centrally gave managers a picture no single location could provide.

Maintenance with a name on it

Assigning each task to a staff member with reminders made servicing regular instead of occasional.

Purchases on record

Tracking each request through approval and order made buying transparent and accountable.

09 Looking ahead

With equipment, maintenance, supplies and purchasing in one system, the gym keeps its machines working and its shelves stocked at every location.

Managers now see usage, upkeep and spend across all sites, which helps them place equipment where members use it most and buy only what each location needs.

See it on your own assets

A 30-minute demo, set up for a gym or fitness chain.

The client's name is withheld for confidentiality. Results are as reported by the client.

Book a demo

Start a 14-day free trial