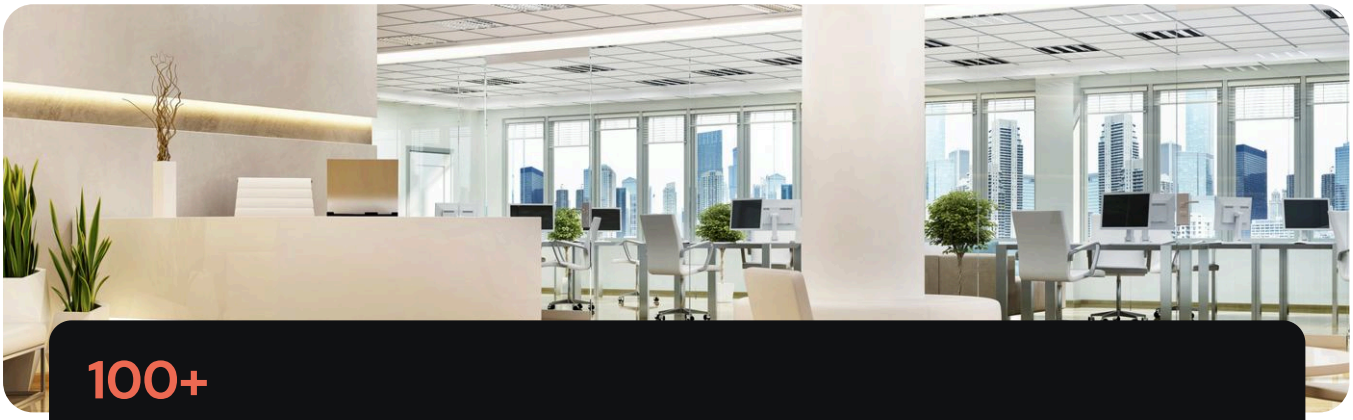
Construction India

A workplace design firm running 100+ projects cut costs by tracking assets and materials

A workplace design and build consultancy tracked project assets and design materials, raised breakdowns against assets, connected its own systems, and extended the same service to its clients.



100+
projects running at the same time

AT A GLANCE

INDUSTRY
Workplace design and build

REGION
India, multiple locations

PROJECTS
100+ running at once

PREVIOUSLY
Manual tracking, no integration

FEATURES USED
Assets Stores Work Platform

01 The client

The client is a design consultancy with a strong presence across India. It designs innovative workplaces for its own clients and then builds them, running more than 100 projects at once in different parts of the country.

Its work depends on assets and materials moving between branches and sites, and its clients increasingly asked it to manage their workplace assets too.

02 The challenge

Assets moving between branches and sites were tracked by hand, with errors and missing items. Design materials were managed manually, breakdowns were slow to resolve, and the company's own systems were not connected.

- No complete view of assets spread across branches and sites.
- Manual tracking produced data errors and missing assets.
- Design materials were tracked manually, so costs rose.
- Breakdowns waited while staff searched for the right team.
- Clients asked for asset, stock and request services it could not offer.

03 What they set up in Asset Infinity

The consultancy ran its assets, design materials and breakdown requests in Asset Infinity, connected to its own systems through the API.

Assets

A complete fixed asset register

Every asset has its name, category, location and depreciation on record, with barcode or RFID tags scanned as assets move between projects.

Stores

Design materials in stock

Craft paper, pens, decorative material and other items are barcoded, stock is updated regularly and reorder levels warn before items run out.

Work

Requests from the asset register

A breakdown is raised against the asset itself and goes straight to the team responsible, which sees its pending requests live.

Platform

Connected through the API

The company's existing workplace software was connected through the REST API, so asset and stock processes run without double entry.

04 How it works day to day

This is how assets and materials are handled across projects now.

PROJECT ADMIN

Registers and tags assets

Assets bought for the business are added to the register with their category and location and tagged with a barcode or RFID label.

SITE TEAM

Records a move to a project

Scanning the tag when an asset moves to a site updates its location, so the register shows which project holds it.

STORES STAFF

Issues design materials

Barcoded materials are issued from stock as projects need them, and stock levels update with each issue.

SYSTEM

Warns before stock runs out

When an item reaches its reorder level, reorder advice lists it for replenishment.

SITE TEAM

Raises a breakdown

A breakdown is raised against the asset's record and routed to the team responsible for that kind of issue.

RESPONSIBLE TEAM

Resolves it

The team sees its pending requests live, fixes the asset and closes the request with notes.

MANAGEMENT

Plans purchases and disposals

Reports on assets, depreciation and usage show what to buy and what to retire.

05 Before and after

	BEFORE	WITH ASSET INFINITY
Asset tracking	Manual, with data errors and missing assets	Tagged register, scanned as assets move
Asset data	Incomplete	Name, category, location and depreciation
Design materials	Managed manually	Barcoded, with reorder levels
Breakdowns	Slow to reach the right team	Routed straight to the responsible team
Systems	Not integrated	Connected through the API
Client services	Could not offer asset management	Offered to its own clients

06 How it rolled out

1

Configured to fit. Fields, forms and workflows were configured to match the consultancy's requirements.

2

Connected to existing systems. The API linked Asset Infinity with the company's own workplace software for operations and reporting.

3

Extended to clients. The consultancy began offering asset, stock and request tracking to its own clients.

07 The results

- Enterprise-level control with live visibility of project assets
- A complete fixed asset register at the organizational level
- Lower stock handling costs and fewer missing materials
- Breakdowns resolved faster by the responsible team
- A wider range of services for its own clients

08 Why it worked

Fits existing software

The open API let the firm connect its own workplace systems instead of replacing them.

Assets and stock together

Project assets and consumable materials are managed in one place, by the same teams.

Ready to offer clients

The same setup could be extended to the firm's clients, adding a service to its portfolio.

09 Looking ahead

With assets, design materials and breakdowns in one system connected to its own software, the consultancy sees what it owns across 100+ projects and has cut the costs of missing assets and materials.

Asset data now informs decisions on what to buy and what to dispose of, and the same service has become part of what the firm offers its clients.

See it on your own assets

A 30-minute demo, set up for a design, fit-out or project business.

The client's name is withheld for confidentiality. Results are as reported by the client.

Book a demo

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