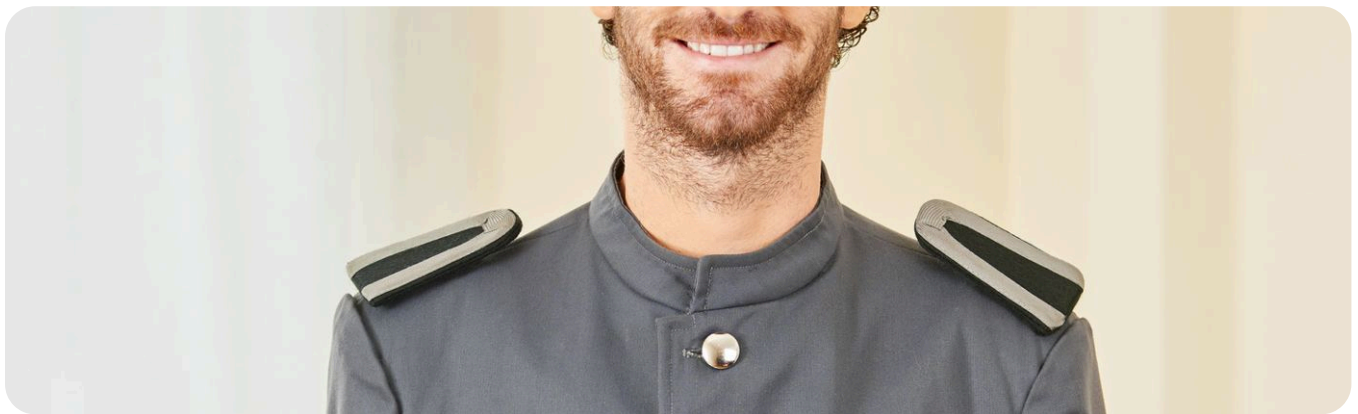


Hospitality

Singapore

An Asia-Pacific hotel group replaced stock spreadsheets with scanned inventory and alerts

A hospitality group with hotels across Asia-Pacific moved its operational stock from spreadsheets and paper into one system, with barcode or RFID scanning and low-stock alerts at every store.



AT A GLANCE

INDUSTRY

Hospitality

REGION

Singapore, with properties across Asia-Pacific

SIZE

Multiple hotels and operational facilities

PREVIOUSLY

Spreadsheets, paper movements, manual counts

FEATURES USED

Stores

Connected

Insight

01 The client

The client is a large hospitality group headquartered in Singapore, with hotels and operational facilities across Asia-Pacific.

Each hotel keeps operational stock in several stores and departments. Receiving, issuing, transferring and counting that stock is daily work, and it was all recorded by hand.

02 The challenge

Stock was recorded in spreadsheets and on paper, with separate records at each hotel and store. Keeping them up to date took a lot of administrative effort.

- Receiving, issuing, transfers and verification all needed manual recording.
- Disconnected records across hotels and stores caused discrepancies.
- Stock updates were delayed, so quantities on file were often out of date.
- There was little visibility of stock across locations.

03 What they set up in Asset Infinity

The group moved its inventory into Asset Infinity's Stores feature, with every hotel, store and department set up as a stock location and scanning for selected items.

Stores

Every stock point in one system

Hotels, stores, departments and other stock points were mapped as locations, and existing inventory records were brought into one place.

Connected

Barcode or RFID identification

Applicable inventory categories carry barcode or RFID labels, so items are identified by a scan instead of being written down.

Stores

Minimum levels and alerts

Minimum stock levels are set per item, and reorder advice flags items running low so they are replenished in time.

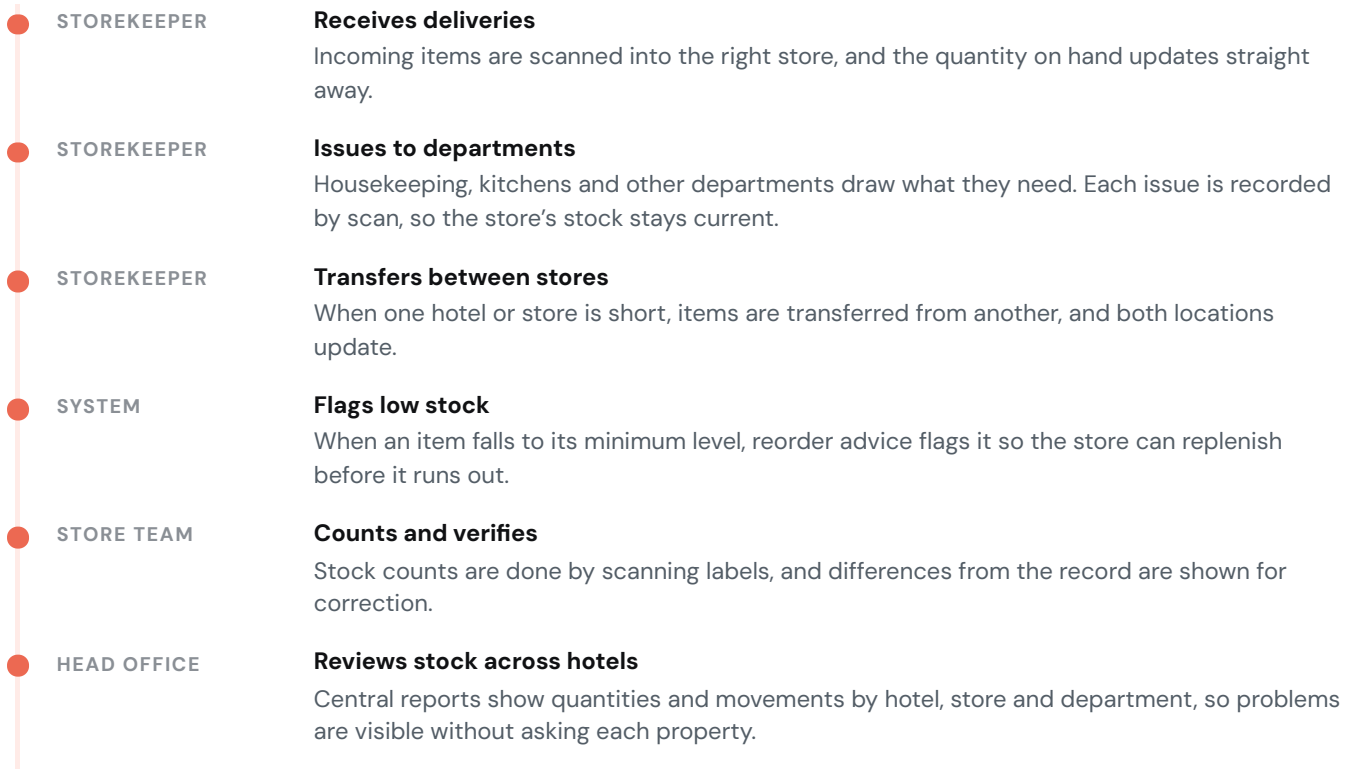
Insight

Central inventory reporting

Reports show quantities and movements across hotels and stores, giving head office one view of stock.

04 How it works day to day

Here is how stock now moves through a hotel's stores.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Records	Spreadsheets and paper, separate per location	One inventory for all hotels and stores
Identification	Written down by hand	Barcode or RFID scanning
Daily movements	Heavy administrative effort	Receiving, issues and transfers by scan
Replenishment	No automatic control	Minimum levels and low-stock alerts
Visibility	Limited and delayed	Central reports on stock and movements

06 How it rolled out

1

Records and locations set up. Existing inventory records were centralized, and hotels, stores and departments were mapped as stock points.

2

Scanning and controls configured. Barcode or RFID identification was added for selected categories, along with stock movement, reorder and reporting workflows.

3

Teams trained and supported. Inventory teams were trained, and adoption was reviewed and configurations refined afterward.

07 The results

- Fewer manual recording errors through scanning and structured workflows
- Simpler receiving, issuing, transfers and verification
- Timely replenishment from minimum stock levels and alerts
- Clearer stock quantities and movements across locations
- Less administrative effort in inventory work
- Centralized inventory information in place of fragmented records

08 Why it worked

Every stock point mapped

Setting up each hotel, store and department as a location made every movement traceable from day one.

Scanning where it fits

Barcode or RFID went to the categories where it saves the most effort, not to every item at once.

Alerts instead of checks

Minimum levels and alerts mean stores replenish on time without someone checking every shelf.

09 Looking ahead

The hospitality group moved from manual, disconnected stock processes to one digital inventory across its hotels and operational stores.

Scanning, alerts and structured workflows keep that information current. The result is better visibility, less manual effort and more accurate stock across the group.

See it on your own assets

A 30-minute demo, set up for a hotel group or hospitality operator.

The client's name is withheld for confidentiality. Results are as reported by the client.

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