

Healthcare

Singapore

A healthcare group put medical supplies for all its hospitals in one inventory

A healthcare organization with hospitals across Southeast Asia replaced separate stock spreadsheets with one medical inventory, structured stock movements and minimum levels for critical supplies.



AT A GLANCE

INDUSTRY

Healthcare

REGION

Singapore, with facilities across Southeast Asia

SIZE

Multiple hospitals and facilities

PREVIOUSLY

Separate spreadsheets, manual updates

FEATURES USED

Stores

Insight

01 The client

The client is a large healthcare organization headquartered in Singapore, with hospitals and healthcare facilities across Southeast Asia.

Medical supplies, consumables and operational stock are held in stores, departments and treatment areas at each hospital. Running out of an essential item affects patient care, so availability matters every day.

02 The challenge

Stock records existed, but checking whether an item was available meant opening separate spreadsheets and calling other departments. Nobody had one view of supplies across facilities.

- Availability checks depended on separate spreadsheets and manual updates.
- Departments coordinated stock by repeated calls and follow-ups.
- Without central visibility, shortages and late replenishment were a constant risk.
- Records and shelves did not always match.

03 What they set up in Asset Infinity

The organization moved its medical inventory into Asset Infinity's Stores feature, with location-level stock, structured movements and minimum levels for critical items.

Stores

One inventory across facilities

Supplies, consumables and operational stock for every hospital are held in one system, with each store, department and stock point set up as a location.

Stores

Structured stock movements

Receiving, issuing and transfers between locations follow set workflows, so every movement is recorded against the right place.

Stores

Minimum levels for critical items

Critical medical categories have minimum stock levels, and reorder advice flags items running low before they become unavailable.

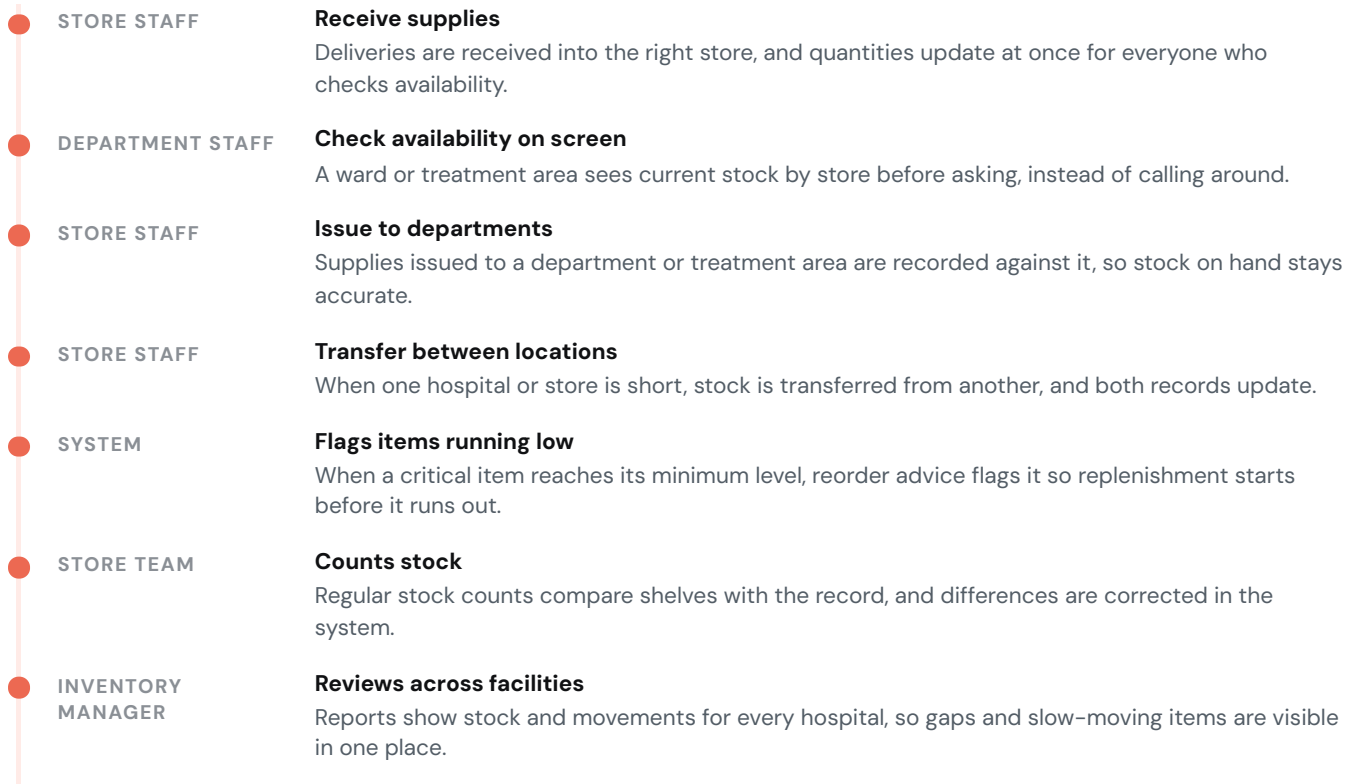
Insight

Stock visible to every team

Reports show current quantities by store and department, so teams check availability on screen instead of by phone.

04 How it works day to day

Here is how medical supplies are now managed from delivery to ward.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Stock records	Separate spreadsheets per facility	One inventory across hospitals
Checking availability	Calls and follow-ups between departments	Current quantities on screen
Movements	Manual updates	Structured receiving, issuing and transfers
Replenishment	Risk of shortages and late restocking	Minimum levels and low-stock alerts
Accuracy	Risk of stock discrepancies	Every movement recorded against a location

06 How it rolled out

1

Inventory and locations set up.

Medical categories and storage locations were reviewed, then hospitals, stores and departments were configured as stock points.

2

Movements and reorder levels

defined. Receiving, issuing and transfer workflows were set up, and minimum levels defined for critical categories.

3

Teams trained and supported.

Store and department teams were trained, and replenishment controls were refined after go-live.

07 The results

- Central visibility of medical supplies across stores and departments
- Low-stock items identified before essential supplies run out
- Timely restocking based on current quantities and minimum levels
- Structured receiving, issuing and transfers across locations
- Less dependence on spreadsheets and departmental follow-ups
- Better coordination between stores, departments and inventory teams

08 Why it worked

Critical items first

Minimum levels were defined for critical medical categories, so the alerts that matter most to patient care came first.

Every stock point counted

Stores, departments and treatment areas are all locations, so stock is never out of sight.

Refined after go-live

Inventory structures and replenishment controls were adjusted once teams were using them.

09 Looking ahead

The healthcare organization moved from medical inventory records spread across facilities to one central view of stock and a structured way of managing it.

Teams now monitor supplies, record every movement and see replenishment needs in time. That has reduced manual coordination, improved availability and strengthened inventory control across stores and departments.

See it on your own assets

A 30-minute demo, set up for a hospital or health system.

The client's name is withheld for confidentiality. Results are as reported by the client.

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