Government & Public Sector | North Africa

A local council managing $3.0 billion in community assets cut utility costs by 20%

A large local government council brought its pools, libraries, community centers and park amenities into one system for tracking, maintenance, stock, purchasing, utilities and community requests.



25%
increase in asset utilization efficiency

15%
lower maintenance costs

20%
lower utility expenses

AT A GLANCE

INDUSTRY
Local government

REGION
North Africa

ASSETS
Over $3.0 billion in community assets

ROLLOUT
Phased over six months

FEATURES USED
Assets | Maintenance | Energy | Work

01 The client

The client is a large local government council in North Africa responsible for more than $3.0 billion in community assets.

Its property portfolio includes public swimming pools, childcare centers, community centers, libraries, public toilets, shade structures and park amenities, each with its own equipment, supplies, utility bills and maintenance needs.

02 The challenge

The council had no central way to track, maintain and run a portfolio this varied. Costs rose in maintenance, stock, purchasing and utilities, and residents waited for answers.

- Poor asset tracking led to underused and mismanaged assets.
- No central system for scheduling and monitoring maintenance.
- Stock for many different facilities was hard to manage, and procurement led to budget overruns.
- Utility use across diverse assets was not managed well.
- No single helpdesk for community concerns and feedback.

03 What they set up in Asset Infinity

The council phased in Asset Infinity across its facilities, covering asset tracking, maintenance, stores, purchasing, utilities and a central request desk.

Assets

Assets tracked with RFID and barcodes

Every community asset is in one register and labeled with an RFID tag or barcode, so the council knows what it has, where it is and how it is used.

Maintenance

Preventive maintenance with alerts

Facilities have preventive maintenance plans, and alerts tell teams when work is due, so repairs happen before small problems become costly ones.

Energy

Utility use by facility

Utility meters, readings and bills are recorded for each facility, so the council can compare consumption and cost across sites and find savings.

Work

One desk for community issues

Community queries and issues are logged as requests, assigned to the right team and tracked until they are resolved.

04 How it works day to day

Here is how the council runs its community facilities today.

COUNCIL STAFF

Log a community issue

A resident's complaint about a broken shade structure or a pool fault is logged as a request from the web, email or by scanning the asset's label.

SYSTEM

Routes it to the right team

The request becomes a work order for the responsible team, who are notified, and its status is visible until it is closed.

SYSTEM

Raises preventive maintenance

Preventive plans create work orders when facilities and equipment are due for servicing, and alert the teams responsible.

STOREKEEPER

Keeps supplies stocked

Supplies for each facility are issued from the stores. Reorder alerts show what to buy before it runs out.

PROCUREMENT OFFICER

Buys within budget

Purchase requests are approved, turned into purchase orders with approved vendors and received against the order, with spend visible against budget.

FACILITY MANAGER

Records utility readings

Meter readings and utility bills are entered for each facility, building a record of consumption and cost over time.

ASSET MANAGER

Reviews use and cost

Dashboards show asset use, maintenance cost and utility spend by facility, pointing to what to fix, reassign or save on next.

05 Before and after

	BEFORE	WITH ASSET INFINITY
Asset tracking	Inefficient, leading to underuse	RFID and barcode tracking in one register
Maintenance	No central schedule or monitoring	Preventive plans with automated alerts
Stock	Hard to manage across facilities	Tracked stock with reorder alerts
Procurement	Budget overruns	Purchasing tied to budget and vendor control
Utilities	Not managed across assets	Consumption monitored by facility
Community concerns	No single helpdesk	One desk with tracked requests

06 How it rolled out

1

Staff trained. Initial training and setup prepared council staff for the new way of working.

2

Piloted at select facilities. The system was tested at a small set of facilities before the full rollout.

3

Modules phased in. Each area was connected to existing systems one at a time over six months.

07 The results

10% lower inventory costs through better stock management

~5% of the annual budget saved through better procurement

- Higher community satisfaction from quicker, more effective responses to issues raised.
- Better budget control and vendor management in purchasing.

08 Why it worked

One system for every facility

Pools, libraries and parks are managed the same way, so the council compares cost and use across its whole portfolio.

Piloted before scaling

Testing at select facilities let staff learn the system and fix problems before the full rollout.

Savings in every area

Maintenance, stock, purchasing and utilities each produced measurable savings because each was finally tracked.

09 Looking ahead

By running its assets, maintenance, stock, purchasing and utilities in one system, the council made significant savings while improving the service residents receive.

For a public body managing more than $3.0 billion in community assets, a phased rollout with a pilot first kept risk low and showed results facility by facility.

See it on your own assets

A 30-minute demo, set up for a council or public sector body.

The client's name is withheld for confidentiality. Results are as reported by the client.

Book a demo

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