

FMCG & Food

Canada

A food and beverage company brought its vendors and purchasing into one system

A large food and beverage enterprise in North America linked its vendor records to purchase requests and orders, so procurement teams across departments and sites work from one source.



AT A GLANCE

INDUSTRY

Food and beverage

REGION

Canada and North America

SIZE

Multiple operational facilities

PREVIOUSLY

Separate records, manual follow-ups

FEATURES USED

Suppliers

Platform

Insight

01 The client

The client is a large food and beverage enterprise headquartered in Toronto, with operations across North America.

Its procurement teams buy from many vendors on behalf of several departments and locations. Vendor details and purchase records were kept, but in separate places, and sourcing relied on manual messages and repeated follow-ups.

02 The challenge

Vendor information existed, but nothing connected it to the purchases made from each vendor. Coordinating with suppliers and tracking orders took repeated manual effort.

- Vendor details and purchase records sat in separate files.
- Sourcing depended on manual messages and repeated follow-ups.
- Departments and locations handled vendor purchases in different ways.
- Little central visibility of purchases by vendor.
- Limited control over purchasing across the business.

03 What they set up in Asset Infinity

The enterprise moved vendors and purchasing into Asset Infinity's Suppliers feature, linking each vendor to the requests and orders placed with it.

Suppliers

One vendor register

Vendor details are held centrally and are available to every procurement team, instead of sitting in separate files.

Suppliers

Purchases linked to vendors

Purchase requests and purchase orders are tied to the vendor, so every purchase can be traced to the supplier it went to.

Platform

One workflow for every location

Vendor-related purchasing follows the same configured steps and approvals across departments and operational locations.

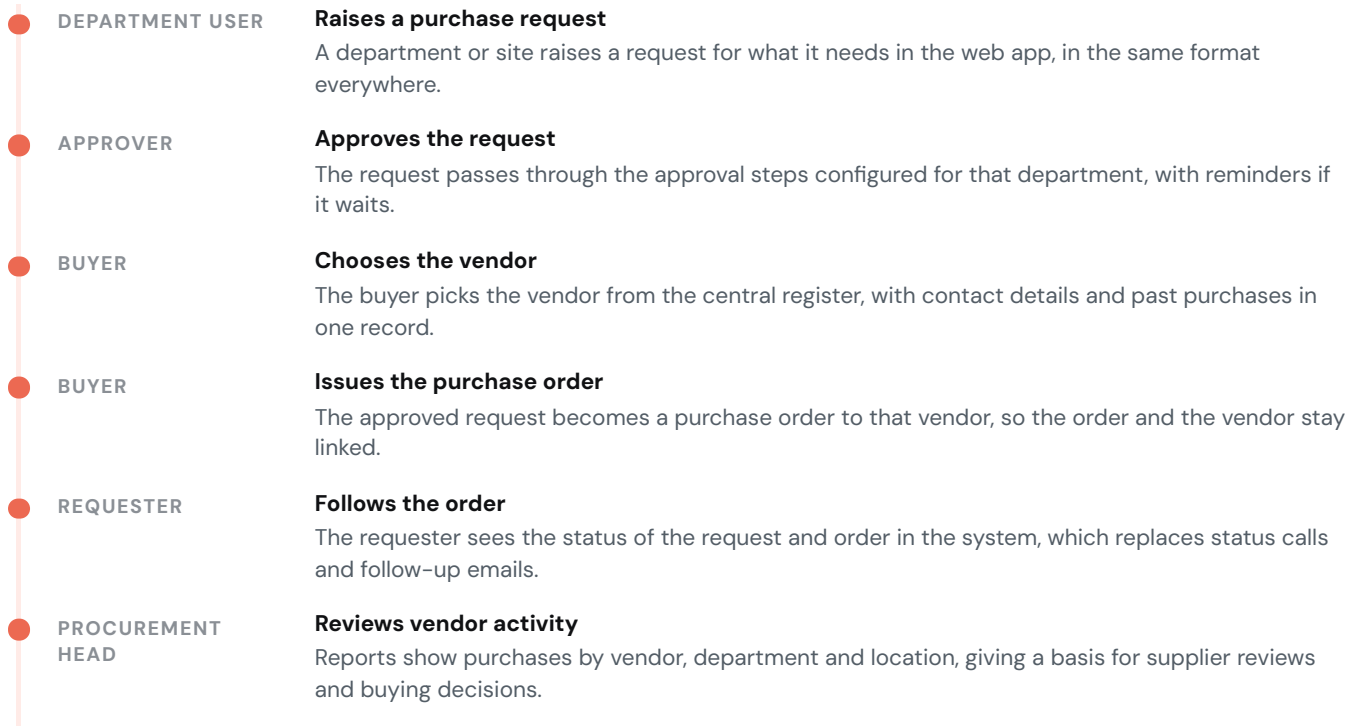
Insight

Vendor activity and spend

Reports show purchases and spend by vendor, department and location, giving procurement a view across the business.

04 How it works day to day

Here is how a purchase from a vendor now runs.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Vendor information	Kept in separate records	One central vendor register
Purchase tracking	Hard to follow across teams	Requests and orders linked to each vendor
Coordination	Manual messages and repeated follow-ups	Status visible in the system
Process	Different by department and location	One workflow across the business
Control	Limited central oversight	Purchasing visible by vendor and location

06 How it rolled out

1

Records reviewed. Vendor records, purchase workflows, coordination issues and process gaps were reviewed.

2

Vendors centralized and linked. Vendor information was centralized and connected to purchase activity, with structured workflows across departments.

3

Teams trained. Procurement teams were trained, and records and workflows were refined for stronger control.

07 The results

- Vendor information and purchase records available in one place.
- Clearer visibility into vendor-related requests and procurement activity.
- Fewer manual follow-ups in routine vendor purchasing.
- One consistent procurement workflow across departments and locations.
- Better coordination between procurement teams and vendors.
- Stronger oversight of purchasing across the business.

08 Why it worked

Vendor and purchase together

Each order is tied to its vendor, so procurement can see the whole relationship in one place.

Same steps everywhere

Departments and locations follow one workflow, which makes purchasing comparable across the business.

Fewer follow-ups

Requesters see status themselves, so procurement spends less time answering questions.

09 Looking ahead

With Asset Infinity, the enterprise moved from fragmented vendor coordination to one structured way of managing vendors and purchases across its business. Vendor information and purchasing activity now sit together.

Procurement teams spend less time following up and have better control over purchasing across departments and locations, with the records to review each supplier relationship.

See it on your own assets

A 30-minute demo, set up for a food and beverage business.

The client's name is withheld for confidentiality. Results are as reported by the client.

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