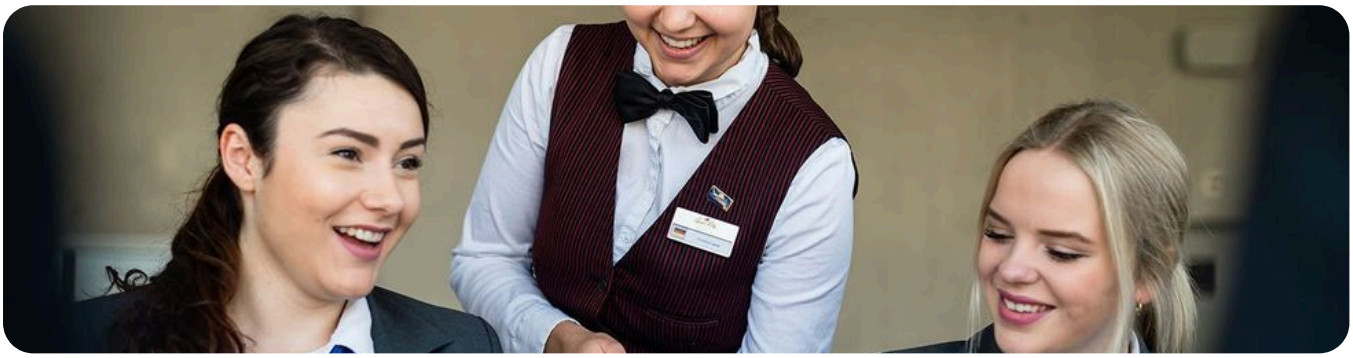
Hospitality · India

A premium hotel group replaced spreadsheets with a room-by-room asset register

A premium hotel group in India moved its IT, furniture, plant and electrical assets from spreadsheets into one register, tagged every asset and verified them floor by floor and room by room.



AT A GLANCE

INDUSTRY
Hospitality · premium hotels

REGION
India

LOCATIONS
Several properties

PREVIOUSLY
Spreadsheets

FEATURES USED
Assets · Connected · Platform

01 The client

The client is a well-known premium hotel group in India operating across several locations. Its assets range from IT equipment and furniture and fixtures to plant and machinery and electrical systems.

As the group grew, so did the number of assets at each property, and keeping track of them in spreadsheets became harder every year.

02 The challenge

Spreadsheets could hold a list of assets, but they could not say where an asset was today, who had it, or whether it was still there. They sent no reminders either.

- No way to see which assets were on a given floor or in a given room.
- Physical verification was needed, but every asset could not be checked against a spreadsheet.
- Assets moved between properties and some were lost in transit.
- Kits that moved often were mishandled and broke, with no record of where it happened.
- Employees could not judge the current status of an asset from the sheet.

03 What they set up in Asset Infinity

The hotel group built one asset register in Asset Infinity, labeled every asset, and replaced spreadsheet checks with verification rounds in the mobile app.

Assets

A register by floor and room

Every asset is recorded with its property, floor, area and room, so the team can see exactly what should be in any room and who holds each item.

Connected

QR, barcode and RFID labels

Each asset carries a QR code, barcode or RFID tag, giving it a unique identity that can be scanned wherever it goes, including when it moves between properties.

Assets

Physical verification rounds

Auditors check assets room by room in the mobile app and mark each one verified, moved, not found or damaged, so missing items show up quickly.

Platform

Connected to the ERP

Asset Infinity was connected to the group's ERP through the API, so the same asset records serve operations and reporting.

04 How it works day to day

Here is how the hotel group keeps track of its assets now.

ASSET ADMINISTRATOR

Registers a new asset

A new item is added to the register with its category, property, floor and room, and a QR code, barcode or RFID label is printed and applied.

HOTEL STAFF

Records a move

When furniture or a kit moves to another room or property, staff scan its label and update its location in the mobile app, so the register follows the asset.

AUDITOR

Starts a verification round

The auditor opens a round for a floor or area. The app lists every asset expected there.

AUDITOR

Scans room by room

Each label is scanned and the asset marked verified, moved, not found or damaged, with a photo where something is wrong.

SYSTEM

Shows the gaps

When the round closes, assets not found or found damaged are listed for follow-up, along with anything sitting in the wrong room.

ASSET MANAGER

Resolves exceptions

The manager traces missing items, updates locations and holders, and moves idle assets to where they will be used.

FINANCE

Reports from the same data

The fixed asset register and location reports come from the same records the ERP receives through the API.

05 Before and after

	BEFORE	WITH ASSET INFINITY
Asset records	Excel sheets maintained by hand	One register for IT, furniture, plant and electrical assets
Location	Hard to tell what was in a given room	Recorded by property, floor, area and room
Verification	Not possible to check every asset	Room-by-room rounds in the mobile app
Moves between sites	Assets lost during transfers	Labeled assets scanned wherever they go
Kit movement	Breakages with no record of where	Each move recorded against the asset
Reporting	Status unclear from spreadsheets	Fixed asset register linked to the ERP

06 How it rolled out

1

Register created. All asset information was brought from spreadsheets into one asset register, structured by property, floor, area and room.

2

Assets tagged and verified. The Asset Infinity team helped the hotel physically verify its assets and label each one.

3

ERP connected. The register was linked to the group's ERP through the API for functional and reporting use.

07 The results

- Every asset counted and verified floor by floor and room by room.
- Significantly fewer asset thefts and losses caused by missing information.
- A complete fixed asset register at the organization level.
- Less manual handling of data, so fewer errors and records ready for decisions.
- Assets that are idle in one place can be found and moved to where they will be used.

08 Why it worked

Room-level detail

Recording assets down to the room matched how a hotel actually works and made verification practical.

A label on every asset

Scanning instead of reading serial numbers made checks faster and took typing errors out of the record.

One set of records

Operations, auditors and finance use the same register, so nobody keeps a separate spreadsheet.

09 Looking ahead

By moving from spreadsheets to one tagged and verified register, the hotel group knows what it owns, where it is and who holds it, down to the room.

The same register now supports regular verification rounds, transfers between properties and reporting through the ERP, so the picture stays current as the group adds rooms and locations.

See it on your own assets

A 30-minute demo, set up for a hotel or hospitality group.

The client's name is withheld for confidentiality. Results are as reported by the client.

Book a demo

Start a 14-day free trial