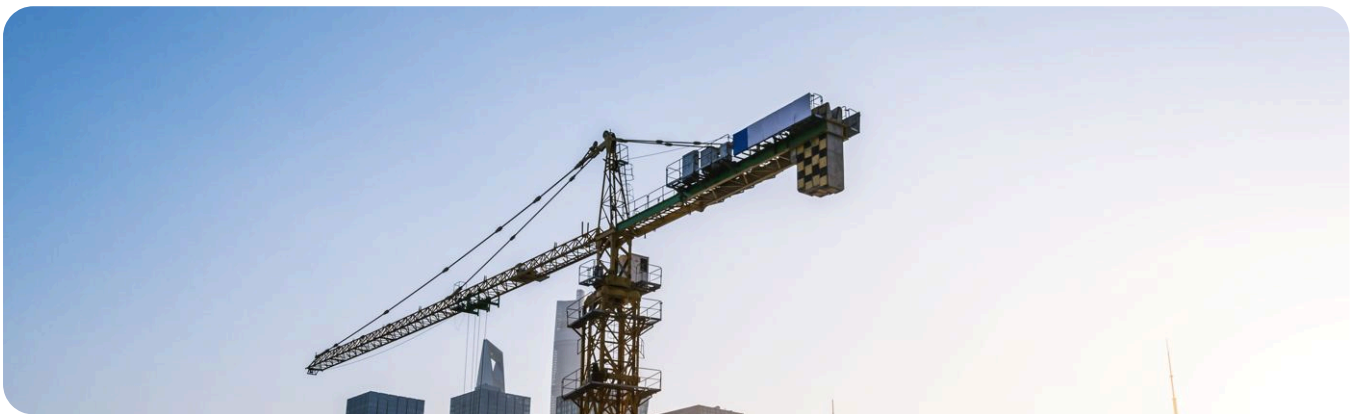


Construction

Australia

A construction enterprise in Australia centralized purchasing across its project sites

A large construction enterprise in Australia moved purchase requests, approvals and order tracking out of emails and spreadsheets into one process shared by project sites, departments and regional teams.



AT A GLANCE

INDUSTRY

Construction

REGION

Australia, head office in Sydney

SIZE

Multiple projects and regional offices

PREVIOUSLY

Manual requests and approval follow-ups

FEATURES USED

Suppliers

Platform

Insight

01 The client

The client is a large construction enterprise headquartered in Sydney, with projects and regional offices across Australia.

Project sites, departments and regional teams all raise purchase requirements, and procurement keeps daily project work moving. Requests came from many places and needed sign-off before anything could be ordered, and every step was coordinated by hand.

02 The challenge

Purchasing depended on manual requests, repeated follow-ups for approval and purchase records scattered across files. With no central place to manage procurement, approvals were slow and nobody could see the whole picture.

- Purchase requests arrived from sites and departments in different, manual forms.
- Approvals needed repeated follow-ups before a request could move.
- Purchase records were fragmented across spreadsheets and teams.
- Procurement staff spent valuable time on routine coordination.
- Managers had limited visibility into what was being bought and where it stood.

03 What they set up in Asset Infinity

The enterprise ran purchasing in Asset Infinity's Suppliers feature, with every request, approval and purchase order tracked in one place.

Suppliers

Purchase requests from every site

Project sites and departments raise purchase requests in one standard form, so procurement receives every requirement the same way.

Platform

Approval steps by team

Approval steps are configured to match who signs off what. Approvers are reminded when a request waits, so nobody has to chase them.

Suppliers

Purchase orders linked to requests

Approved requests become purchase orders, and their progress is tracked from the same record as the original request.

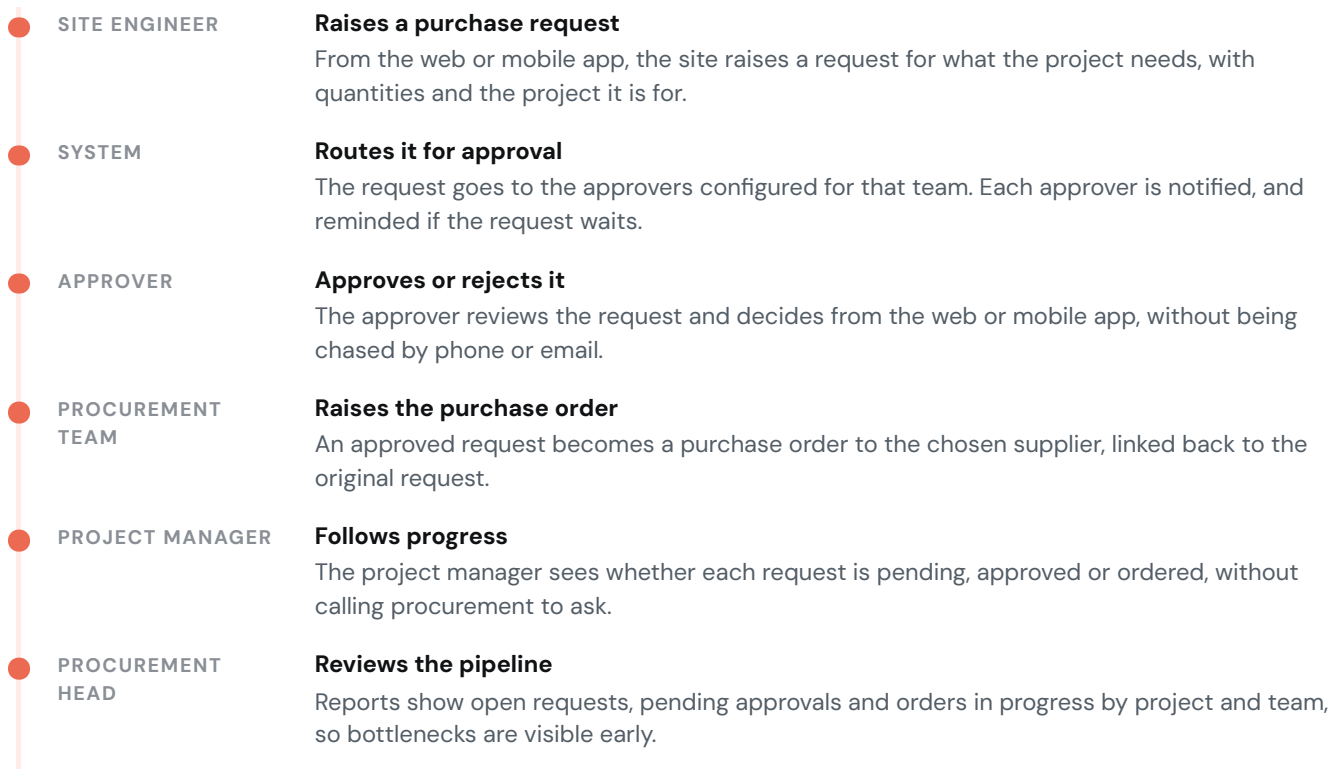
Insight

Visibility for managers

Dashboards and reports show open requests, pending approvals and purchase orders in progress, by project and by team.

04 How it works day to day

Here is how a purchase now moves from a project site to an order.



05 Before and after

	BEFORE	WITH ASSET INFINITY
Purchase requests	Manual, from many places	One standard request from any site
Approvals	Repeated follow-ups to get sign-off	Defined approval steps with reminders
Purchase records	Fragmented across files and spreadsheets	One record from request to purchase order
Visibility	Limited view of purchasing activity	Open requests and orders visible by project
Admin effort	Routine purchases took repeated coordination	Far less manual coordination

06 How it rolled out

1

Current process reviewed. The team reviewed purchase processes, approval delays, manual effort and gaps in the workflow.

2

Requests and approvals configured. Requests from sites and departments were centralized, and approval steps were set to match existing responsibilities.

3

Teams trained, workflow refined. Procurement teams were trained, and workflows were refined after go-live for greater efficiency.

07 The results

- Purchase requests move through defined approval steps faster.
- Far fewer follow-ups, spreadsheets and manual coordination for routine purchases.
- Clear visibility of every purchase request and order in progress.
- Less administrative effort for project, purchasing and approval teams.

08 Why it worked

Same process for every site

Sites, departments and regional teams raise requests the same way, so procurement works from one queue.

Approvals follow responsibility

Approval steps mirror who already signed off, so teams kept their responsibilities and stopped chasing signatures.

One record end to end

A request and its purchase order sit together, so anyone can see where a purchase stands.

09 Looking ahead

With Asset Infinity, the enterprise moved from manually coordinated purchasing to one procurement process shared by project sites, departments and regional teams. Requests, approvals and order tracking now happen in the same place.

Because every purchase is recorded against the project that asked for it, the same data can support vendor contracts, vendor spend reviews and project budgets as the enterprise grows.

See it on your own assets

A 30-minute demo, set up for a construction company with multiple project sites.

The client's name is withheld for confidentiality. Results are as reported by the client.

[Book a demo](#)

[Start a 14-day free trial](#)