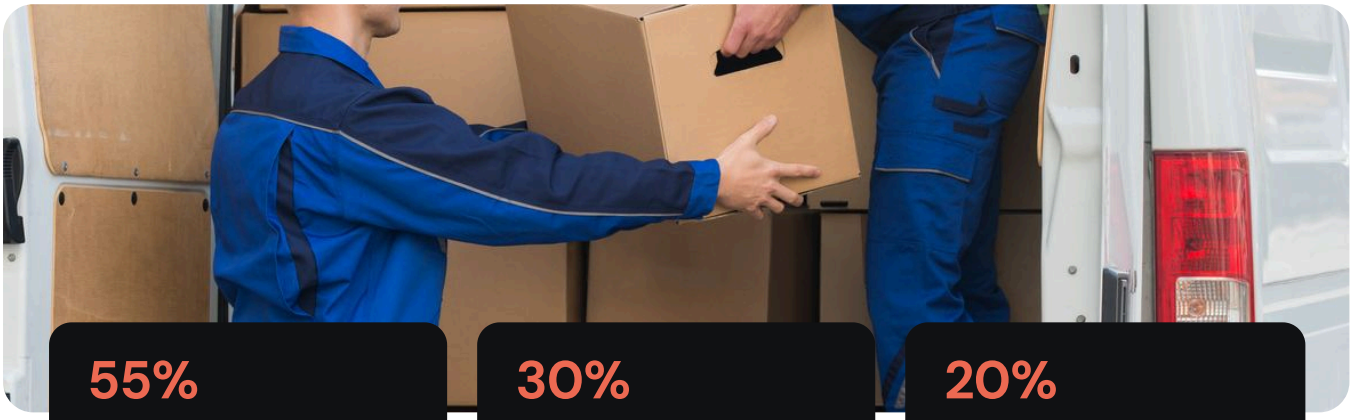
Logistics & Supply Chain | Global

A rural logistics company improved audit efficiency by 55% with mobile audits

A logistics company operating in rural areas replaced paper audits with checklists and photos in the mobile app, so findings reach the central record without retyping.



55%
higher audit efficiency

30%
better data accuracy than paper

20%
higher overall operational efficiency

AT A GLANCE

INDUSTRY
Logistics and transportation

SIZE
Medium

COVERAGE
Rural areas with limited connectivity

PREVIOUSLY
Paper audits, manual data entry

FEATURES USED
Maintenance | Platform | Insight

01 The client

The client is a medium-sized logistics and transportation company whose operations reach into rural areas where network connectivity is limited.

It audits those operations regularly. Auditors worked on paper in the field and their findings were typed up later, so management saw results late and with errors.

02 The challenge

Paper audits did not suit operations spread across remote rural sites. Manual data entry introduced errors and delays, and managers lacked timely insight into what auditors found.

- Paper-based audits were slow and hard to manage in remote areas.
- Retyping findings caused errors and discrepancies.
- Administrative delays held up data entry and reporting.
- No timely view of audit findings to support decisions.

03 What they set up in Asset Infinity

The company configured Asset Infinity around its own audit process and equipped field auditors with the mobile app.

Maintenance

Audit checklists on the phone

Each audit is a checklist in the mobile app, built to match the company's own process, with required fields so nothing is skipped.

Maintenance

Photos as evidence

Auditors attach photos to their findings, so reviewers see what the auditor saw without a second visit.

Platform

Configured without code

Audit forms, fields and questions were set up to match the client's own audit process, so auditors record exactly what the company needs.

Insight

Central audit records

Submitted audits land in one central record, and dashboards show findings across locations without anyone retyping them.

04 How it works day to day

Here is how an audit runs now, from assignment to the manager's dashboard.

AUDIT MANAGER

Schedules the audit

The manager schedules an audit for a location and assigns it to a field auditor, who is notified in the mobile app.

FIELD AUDITOR

Works through the checklist

On site, the auditor answers each question in the app. Required fields cannot be skipped.

FIELD AUDITOR

Captures evidence

Photos and readings are attached to the findings they support, so nothing has to be described from memory later.

FIELD AUDITOR

Submits the audit

The completed audit is submitted from the app and reaches the central record, with no paper form to type up.

SYSTEM

Updates the reports

Submitted findings appear in reports and dashboards straight away, with no administrative step between the auditor and the manager.

AUDIT MANAGER

Reviews findings

The manager reviews the submitted audit and photos and decides what action each finding needs.

OPERATIONS HEAD

Looks across locations

Dashboards show audit findings and trends across all rural locations, supporting quick decisions.

05 Before and after

	BEFORE	WITH ASSET INFINITY
Audit method	Paper forms in the field	Checklists in the mobile app
Data entry	Retyped later, with errors	Entered once by the auditor; 30% more accurate
Evidence	Written descriptions	Photos attached to findings
Reporting	Administrative delays	Findings in one central record
Audit efficiency	Slow, fewer audits completed	55% higher

06 How it rolled out

1

Needs assessment. The client and the Asset Infinity team reviewed audit workflows and the realities of working in rural areas.

2

Configured to the audit process. Checklists, image capture and reporting were set up to match the client's existing audits.

3

Mobile app deployed. Field auditors received the mobile app on their own devices.

07 The results

- More audits completed in the same time
- Fewer administrative delays in data entry and reporting
- Prompt decisions based on findings from the field

08 Why it worked

Fitted to the existing audit

Checklists followed the company's own audit process, so auditors did not have to learn a new method.

Entered once, at the source

Auditors record findings where they see them, which removes the retyping that caused errors.

Phones auditors already carry

The mobile app ran on auditors' own devices, so rollout needed no special hardware.

09 Looking ahead

By moving audits from paper to the mobile app, the company completes more audits with fewer errors, and managers see findings without waiting for paperwork.

The audit history now kept in one place shows which locations need attention, so the company can direct its auditors where they matter most.

See it on your own assets

A 30-minute demo, set up for a logistics company with remote operations.

The client's name is withheld for confidentiality. Results are as reported by the client.

Book a demo

Start a 14-day free trial